



Please find below essential information regarding bookings taking place at the University of Bristol's Coombe Dingle Sports Complex. It is essential that all attendees read and comply with all the guidelines.

Before you arrive

- All booking | activities must be confirmed and pre-booked through our online bookings system for tennis and classes if not part of a pre-programmed session to include club training and matches.
- Student clubs you must register your interest to join the training session with the club captain or representative before showing up.
- Please follow Public Health England advice for good hygiene: <https://www.gov.uk/government/collections/coronavirus-covid-19-list-of-guidance>. As a minimum, attendees must wash their hands before coming onto site and as soon as possible when they leave
- Current guidelines are to check with the club if you require use of club equipment (for coordinator - any proposed use of club equipment must be included in your Covid compliant risk assessment)
- You may be turned away from the site without a valid UCard so please check you have this on your person.
- Please bring a drink as there is limited access to water on-site.
- Attendees should arrive as close to the starting time of the activity as possible. No changing rooms will be open, attendees must arrive ready to participate

When you arrive

- Everyone must check in/scan in upon arrival at the Welcome Desk reception area (for external clubs/bookings this can be a nominated person to register your presence on site) and then proceed directly to the booked activity
- Hand sanitiser stations will be available close to the court | pitch entrance

On site

- No one is permitted on-site without prior booking or approval and a strict no spectator policy is currently in operation for all adult/university student activities.
- On-duty staff are trained on how to cover First Aid incidents within social distancing guidelines. A supervisor will be on site if you have any questions or require assistance
- Please observe 2-metre social distancing measure wherever possible throughout your visit (unless you are with members of the same household)
- Please leave the activity area promptly at the end of your booking and exit the facility as per the site instructions
- It is not possible to retain any lost property, consequently any items left on site will be disposed of daily
- It is mandatory that all attendees wear a face covering when inside the main building at reception and | or to use the toilets

If you have any questions or concerns, please contact seh-bookings@bristol.ac.uk facilities bookings team.