

## Instructions to download your ClubCard data from Tesco

When you use your ClubCard, the details of the transaction are stored by Tesco. These include where and when you shopped, the total amount of money spent, and a list of all of the items that were bought. To get a copy of this information, follow these steps.

1. Visit [www.tesco.com](https://www.tesco.com).
2. Go to "My Account" and log in if you aren't already:
  - a. On a computer or laptop, this is by clicking on the "My Account" text in the top right,
  - b. Or on a phone or tablet, tap the blue menu icon on a mobile device (in the top right of the screen).
3. In the section "My details", click or tap "Request your Tesco Data", then the button "Start your request".
4. On the next page you will be asked to verify your account, which will send a code to your phone. Copy this code into the verification box.
5. Click the confirm box, and you will see a screen like this, with a reference number and a verification code.



Start your request >

### Your data request has been received

Good news, your data request is being processed. A confirmation email will be sent to you soon.

Your reference number is: 706347695

### What's next?

We will process your data within thirty days of the request. Once your request has been successfully processed your third party company will receive a download link. **You'll need to give them your verification code and your reference number so they can access your data.**

Your verification code is:

**3 O 3 S H B**

Please store your code securely and note it can only be used twice.

6. Within 48 hours or sooner (3 hours on average) you should receive an email saying your data can be downloaded, for which you will need your verification code from step 5.
7. Your data is broken down into each transaction (each shopping trip where you used your ClubCard), with details of when and where you shopped, and the total amount of money spent. Then for each transaction, all of the items purchased are listed.

## Example of how your data might look like when you request it from Tesco

Customer/card holder	
First Name	Joe
Surname	Bloggs
Email address	joe.bloggs@joebloggs.com

Phone number (day, evening, mobile)	07123123123
Title	Mr
Postal address	18 Hill Road, Hillville, Bristol, BS1 1BS
DOB	01.01.1981
Gender	Male
N of household members	1
<b>Shopping basket* info</b>	
Value of the basket	£14.45
In-store or online	In-store
Overall savings	£1.05
Store ID	1234
Store Address	Main Road, Hillville, Bristol
Store name	Extra Hillville
Store format	Extra
Payment type	Visa Debit
Amount	£14.45
Time stamp	2021-01-04 10:32:38.530
<b>Product information</b>	
<b>Product 1</b>	
Name	Heck 6 97% Pork Sausages 400G
Quantity	1
Price	£5
<b>Product 2</b>	
Name	Hardys Crest Shiraz 75Cl
Quantity	1
Price	£5.50
<b>Product 3</b>	
Name	Tesco Rainbow Salad 320G
Quantity	2

Price	£2.50
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*\*A basket includes products purchased at the same time*