

Bristol Student Community Partnership (BSCP) ONLINE

Minutes: Thursday, 11 June 2026.

Attendees

University of Bristol (UoB)

Mark Aston (MA), Community Liaison Officer
Sam Hosseini (SH), Community Liaison Coordinator

University of the West of England (UWE)

John Loughlin (JL), Community Liaison Officer

Bristol SU

Lucy Pears (LP), Student Living Officer

Bristol Councillors

Cllr Guy Poultney (GP), Cotham (Chair)
Cllr Abi Finch (AF), St. George Central

Bristol City Council

Onn Kee Davies (OD) Private Housing Team Leader
Chris Swinscoe (CM) Neighbourhood Enforcement Team Leader
Paul Tregale (PT) Licensing Team Manager

Avon and Somerset Police

PC Sian Harris (SH), University Police Officer, UoB
Emily Welch (EW)
Kate Masters (KM)

Community representatives

Derrick Collier (DC) – Chandos Road
Dr. Jill White (JW) – Cotham Hill
Anthony Negus (AN) – High Kingsdown
Andrew Waller (AW) – Redland & Cotham Amenities Society
Harriet Bradley (HB) – Chandos Road

Bristol Waste Company

Alex McKie (AM), Community Engagement Officer

Landlords/Letting Agents

Pippa Barry (PB) – Penlane

1. Apologies

Steve Dale (UoB Senior Civic Partnerships Manager), John McWilliams (UoB Civic Engagement), Ben Pilling (Bristol SU), Victoria Hanley (Bristol SU Lettings), Gerry Rice (UWE Dean for Students), Cllr Mark Fodor, Cllr Fi Hance, Cllr Mohamed Makawi, Cllr Patrick McAllister, Cllr Paula O'Rourke, Cllr Serena Ralston, Cllr Jerome Thomas, Megan Davis (BCC NET), Naomi Jones (BCC NET), David Pemble (BCC Contract Management), Insp Jonathan Scott, PC Steven Dexter, PC Simon Topps, Sarah Burns (BWC), Nohelia Fernandez (BWC), (Clifton Down), Cllr Ani Stafford-Townsend, Central, Diana Swain – Chandos Road, Kurt James (KJ), Neighbourhood Enforcement, Cllr McHowie, Cllr George Calascoine, Clifton Down

2. Welcome & Introductions

3. Minutes of Previous Meeting

- Previous minutes (including amendments by Mark) reviewed.
 - No objections raised; agreement in principle (pending final confirmation if needed).
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4. University of Bristol Update – Mark Aston, Community Liaison Officer

- No new updates from the University of Bristol.
 - MA makes reference to CLO update that was circulated at the beginning of June, offers opportunity for participants to ask questions.
 - Harriet Bradley's question re the Students On The Move campaign answered by AM from Bristol Waste Company in Item 6.
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5. Operation Beech Update (Sian Harris – University of Bristol Police Officer)

- Operation Beech nearing end for academic year.
- Final shift: **17 July**.
- Approx. **96 shifts (Sept–May)**; ~7 unfilled.

- Continues:
 - Wednesday, Friday, Saturday
 - 8:00pm – 2:00am
- Overall situation relatively quiet with no major issues.
- Programme will pause over summer (~2 months) and resume in September.

Actions

- SH to meet with MA to discuss Operation Beech start date for academic year 2026/27
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6. Bristol Waste – Students on the Move (Alex McKie)

Campaign Overview

- 5th year of campaign.
- Focus: waste reduction, reuse, and preventing fly-tipping.
- Activities include:
 - Student engagement events (7 sessions; ~1,200 students reached)
 - Door knocking (~500 households)
 - Collaboration with student ambassadors

Bins on Street

- 43 large bins placed in key student areas.
- Emptied 6 days/week (with extra weekend collections late June).
- Campaign runs until end of June (collections until 1 July).

Impact

- Increased engagement (approx. double previous year).
- Reports from partners indicate **significant reduction in complaints/issues**.
- Described as the “best year so far” by some attendees.

Key Points Raised

- Continued issue: reusable items still being incinerated.
- Need to improve:

- Reuse systems (e.g., furniture, bedding storage)
- Sustainability outcomes
- Positive initiatives:
 - Students' Union planning to collect bedding/towels for reuse (e.g., for vet school)

Actions

- Alex to check BHF (British Heart Foundation) bin timelines vs Bristol Waste bins.
- Alex and Harriet Bradley to discuss:
 - Broken bins collection
 - Airbnb use of domestic waste services

7. UWE Update (John Loughlin)

Complaints Data

- Since last meeting: **103 complaints**
 - 56% waste/recycling
 - 17% noise
 - 12% ASB
 - 15% other
- Year-to-date: **380 complaints**
 - ~64% waste-related

Actions Taken

- 6 conduct meetings held
- 25 Acceptable Behaviour Contracts issued

Discussion

- Need for consistent reporting between universities.
 - Suggestion to use comparable metrics (e.g., complaints per 100 students).
 - Ongoing collaboration with University of Bristol planned.
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8. Safe Space Initiative (Avon & Somerset Police / Bristol BID)

Overview

- Partnership project (not police-led).
- Provides a **safe location in city centre** for vulnerable individuals at night.

Services Offered

- First aid
- Support and advice
- Phone charging
- Safe waiting area
- Signposting and reporting incidents

Operations

- Location: central promenade (harbourside container hub)
- Hours: Friday & Saturday nights (approx. 10pm–4am)
- Launch:
 - Soft launch: early September
 - Full launch: mid-September (aligned with Freshers Week)

Pilot Outcomes

- ~55 people assisted during trial phases.
- Demonstrated clear need.

Discussion Points

- Visibility and branding concerns raised.
- Emphasis on:
 - Clear signage and awareness campaigns
 - Volunteer patrols guiding people to the site
- Taxi scheme:
 - Historic free-taxi scheme raised; current clarity pending.

Actions

- Police to explore sharing pilot evaluation data.

- Information to be promoted via universities and landlords.
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9. Neighbourhood Enforcement (Bristol City Council)

Updates

- Ongoing liaison with both universities.
- Letter issued to all HMO landlords outlining responsibilities.
- Active monitoring of fly-tipping hotspots.
- Investigations underway in Clifton.

Airbnb Issue

- Data-sharing work ongoing between:
 - Business rates
 - Enforcement
 - Bristol Waste

Actions

- Enforcement contact details to be shared.
 - Update requested on draft “warning letter” for bins left on street.
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10. Private Housing Update

- Representatives clarified:
 - Limited direct role in ASB enforcement.
 - Focus on landlord licensing conditions.
- Typically:
 - 1 inspection per 5-year licence period (unless issues arise).
- AN raises point that students should be issued with two copies of a list of all the licence conditions to which they have an input, like provision of bins, working water taps, etc. All new HMO tenants should be given two copies of this list of conditions so that if they are having any issues, one copy can be sent to private housing a BCC and one copy can be sent to their landlord.

Key Issues

- Lack of complaint data reaching Private Housing.
- Need for clearer reporting pathways.

Actions

- Proposal supported to improve tenant awareness of licence conditions by providing new tenants with a list.
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11. Proposal: Landlord Engagement Initiative (Andrew Waller)

Key Findings

- Complaint levels remain broadly unchanged over 10 years (excluding pandemic spike).
- Current interventions insufficient to reduce issues significantly.

Proposal

- Introduce **direct engagement with landlords**.
- Encourage landlords to:
 - Clearly brief tenants before contracts are signed.
 - Set expectations on noise, waste, and behaviour.
- Focus on proactive intervention at tenancy start.

Support

- Widely supported by attendees (no objections).
- Strong emphasis on:
 - Role of landlords in influencing behaviour
 - Need to engage larger landlords
 - Student voice and support mechanisms

Concerns Raised

- Some landlords disengaged or less proactive.
- Complaints levels may reflect increased reporting, not just behaviour.

Agreed Actions

- Establish a **working group** to develop proposal.
- Participants:

- Residents (including Andrew Waller, Harriet Bradley)
- Landlord rep (Pippa Barry)
- Private Housing (Onn Kee Davies)
- Council/partners (TBC depending on capacity)
- Target timeline:
 - Engagement activity by **October** (ahead of next student letting cycle)

12. Any Other Business

- Suggestion to explore landlord engagement via different networks.
- Upcoming meeting with Councillor Parsons:
 - Proposed dates: 22 June or 13 July.
 - Preference towards earlier date (22 June), subject to availability.

13. Meeting Close

- Chair thanked all participants.
- Meeting adjourned.

1	BSCP Chair	
	• Cllr Guy Poultney to chase Kurt James RE clarity on use of enforcement letter. • Invite Kurt James to Housing meeting • Confirm availability of councillors for surgeries	IN PROGRESS
2	UWE to explore providing references for 2nd year students to landlords	COMPLETE
	• ACTION: JL to provide PB with a link to refer UWE students to, to chase for references for landlords. (19/02/2026)	
4	BWC information sharing for residents	
	• ACTION: Alex McKie (BWC) and CLO to provide information to residents on recycling	COMPLETE

	and donation schemes pertaining to student move out. (19/02/2026) ACTION: Alex McKie (BWC) to circulate 'Bins on Streets' template letter. (19/02/2026)	IN PROGRESS/ COMPLETE
5	BCC information sharing	
	ACTION: Kurt James (BCC) to confirm options for circulating Bristol City Council's waste enforcement letter. (19/02/2026)	IN PROGRESS
6	Licensing requirement for private HMOs	
	ACTION: CM to feedback to Private Housing (BCC) on inspections for private HMOs to determine licencing requirements are being upheld. (19/02/2026) ACTION: Private Housing (BCC) to provide an update on information sharing pertaining to planning for new HMOs. (19/02/2026)	IN PROGRESS IN PROGRESS
7	British Heart Foundation Donation Boxes	
	ACTION: Alex McKie (BWC) to follow up on the locations of the BHF donation boxes and whether or not they will be staying in place beyond the removal of the SOTM bins.	IN PROGRESS
8	Safe Spaces Pilot Data	
	ACTION: Kate Masters/Emily Welch (Avon and Somerset Police) to share pilot data on Safe Spaces scheme with chair	IN PROGRESS
9	Operation Beech	
	Sian Harris to meet with Mark Aston for discussion on Operation Beech resumption dates for academic year 2026/27	IN PROGRESS
10	Private Housing	
	- Private Housing to support with Andrew Waller's landlord engagement proposal and join working group - Private Housing to support with providing new HMO tenants with a list of all the licence conditions to which they have an input, like provision of bins, working water taps, etc	IN PROGRESS
11	Bins on streets enforcement letter	
	Chris Swinscoe to chase an update on the enforcement letter and pass this on to the chair	IN PROGRESS

12	Landlord Engagement Proposal	
	• Establish a working group to develop proposal. • Target timeline: ○ Engagement activity by October (ahead of next student letting cycle)	IN PROGRESS