

Confidential Inquiry Conference

Park Plaza Victoria Hotel London

28 March 2014

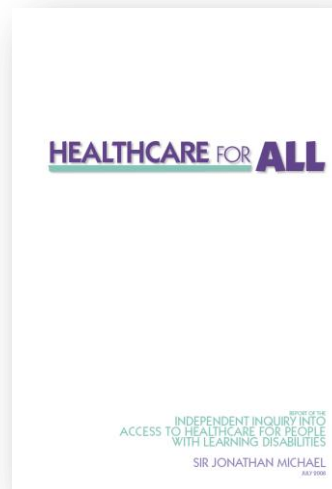
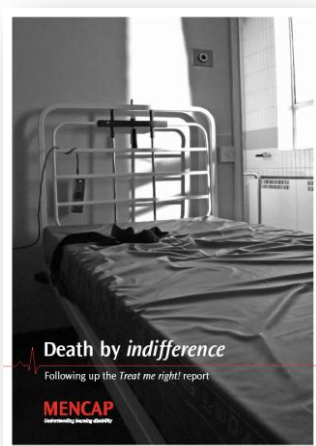
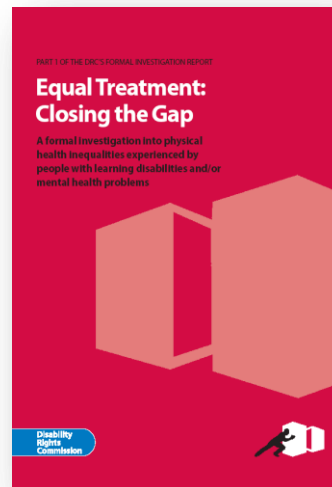
General Hospital Care of Patients who have a Learning Disability

All Wales Care Bundle

Christopher Griffiths Consultant Nurse

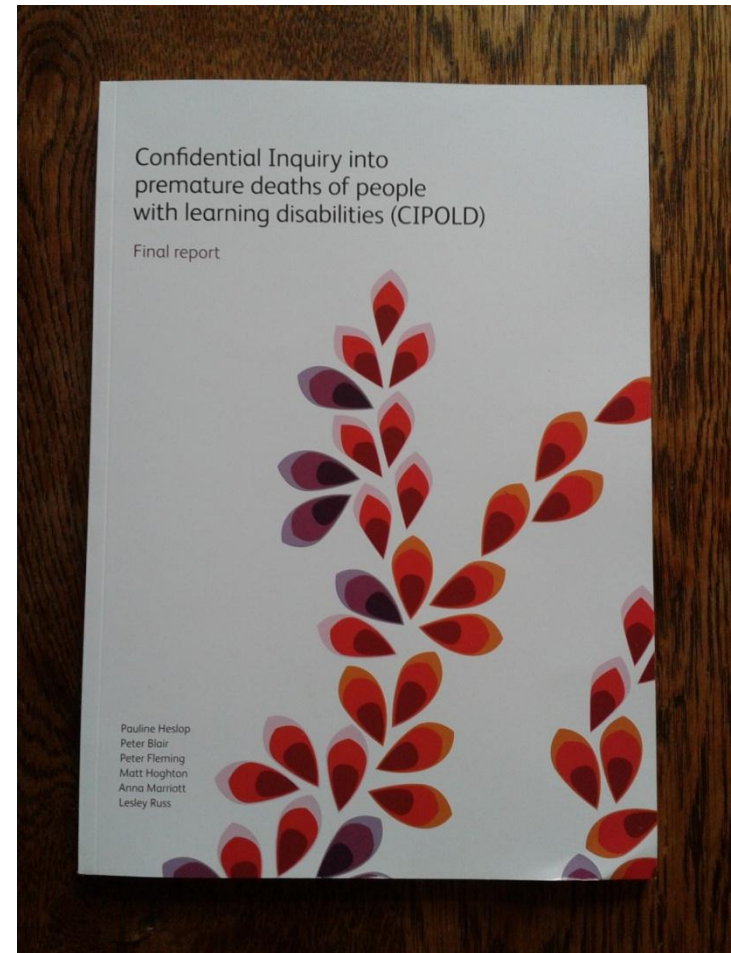
Background History

- Ombudsman Report (2011) into the avoidable death of a patient in Moriston Hospital
- Abertawe Bro Morgannwg University Health Board (ABMU) Hospital Pathway & Care Bundle
- Welsh Government CNO & Ministerial Interest
- PHW 1000 Lives Improvement Service, Welsh Government and ABMU Health Board



Confidential Inquiry (CI)

- Member of CI Overview Panel
- Provided additional evidence
- Provided Confidence





General Hospital Care of Patients who have a Learning Disability

This Care Bundle sets out the steps that must be taken to ensure the safety of all patients of all ages who have a Learning Disability who are being cared in an Emergency Department or as a day case or in-patient in a General Hospital. Compliance with the care bundles should be reviewed at the end of each shift and recorded and reported daily.

Bundle

Steps to be taken within 4 hours of attendance or admission of a patient who has a Learning Disability

- Notify patient advocate/care co-ordinator/Acute Liaison Nurse/Care Manager /Community Support Team to help liaison with investigating departments
- Notify next of kin and/or primary carer of admission
- Request hospital passport for the person

Steps to be taken daily (regardless of length of stay)

- Patient-centred plan, developed with patient, primary carers and/or family, reviewed and updated
- Care plan communicated and shared with ward team members
- Named nurse for duration of stay identified to patient/family and other staff

Steps to be taken within 7 days of admission of a patient with a Learning Disability

- Full multi-agency/family/carers discussion held, with the aim of reviewing progress and/or planning discharge



Bundle – Key Steps

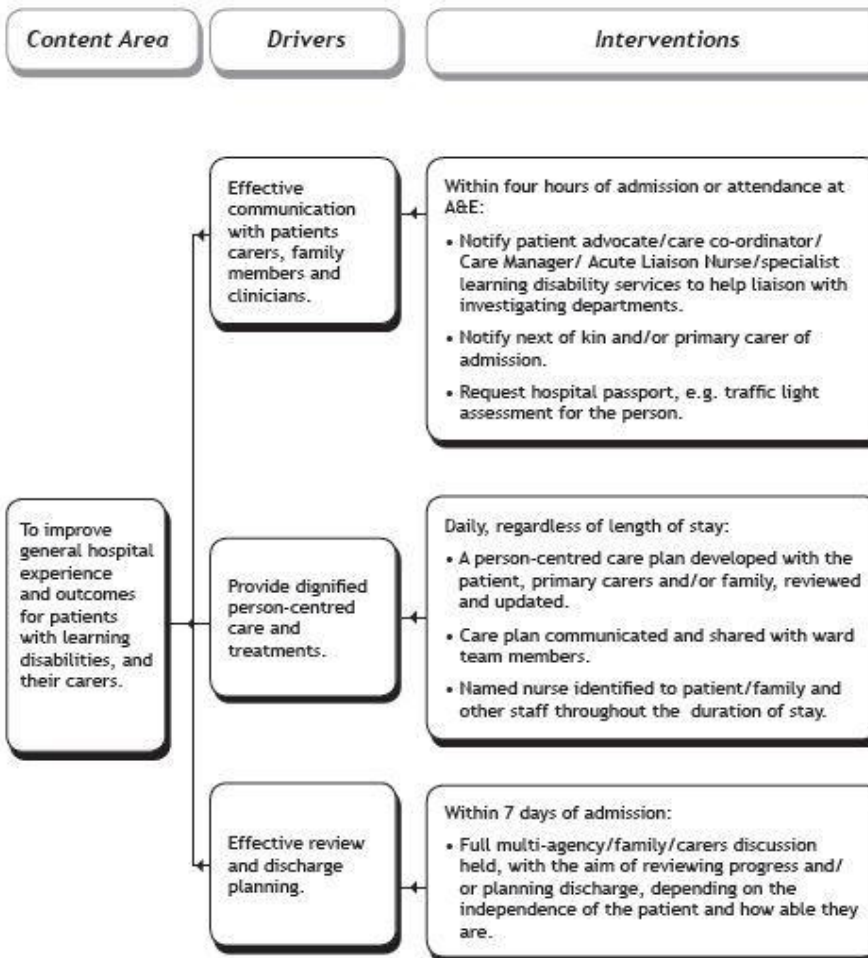
- Early recognition
- Effective communication
- Patient-Centred care
- Effective review and discharge planning



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Abertawe Bro Morgannwg
University Health Board

General hospital care of patients who have a Learning Disability Driver Diagram



Llywodraeth Cymru
Welsh Government

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O FYWYDAU

Care Bundle - Interventions

- Steps to be taken within 4 hours
 - Notify next of Kin
 - Notify care-coordinator
 - Request Hospital Passport
- Steps to be taken daily
 - Patient centred care plan
 - Communicate care plan
 - Identify named nurse
- Steps to be taken within 7 days
 - Full multi-agency/carers discussion



Improving general hospital care of patients who have a learning disability

Benefits

- Services responsive to individual needs
- Better outcomes and experience for patients and carers
- Appropriate lengths of stay and effective discharge
- Greater integration between services
- Better communication and information sharing
- Improved staff satisfaction

Challenges

- Identification
- Cultural shift – marathon not a sprint
- Measurement and Review – Process and Outcomes
- Keeping it fresh and current amid many other clinical priorities