

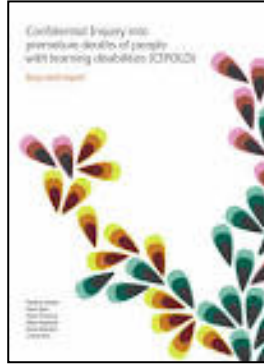
# The Provision of Reasonable Adjustments

## Cancer Screening in Derbyshire

Lisa Burgin

Strategic Health facilitator for Adults with a Learning  
Disability

# What we know



According to the Confidential Inquiry 37% of all the deaths were avoidable.

The most common contributory factors for these deaths were problems in the following area's

- Delays in investigating the causes of illness
- Delays and problems with Treatment
- A lack of reasonable adjustments within services
- A lack of co-ordination between services .



# What we know



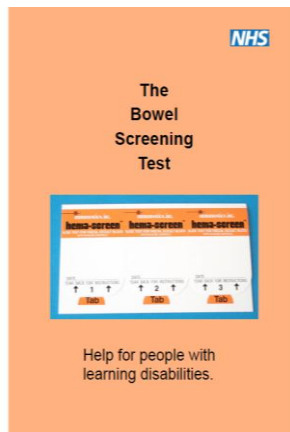
- Cancer Screening figures nationally show that the uptake is low for people with a Learning Disability
- In Derby and Derbyshire we have found that Women access breast and Cervical screening far less than the general population



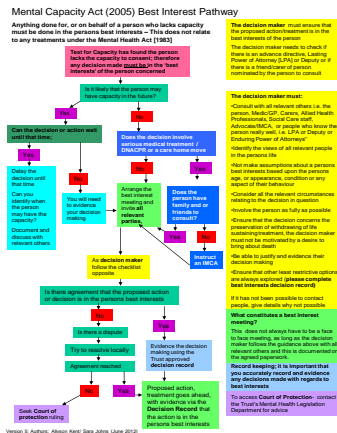
However

- Local figures have shown that we have a better up take in bowel screening – which is partly due to the work that has taken place in Derbyshire and East midlands

# What we have done so far



- Cancer Screening Steering group
- Cancer Screening Audit with Hardwick CCG – QUIPP
- Easy Read Letters
- Pathways 3
- Cancer Awareness Sessions to carers
- Training the staff that work in the doctors
- Health Promotion to people with a learning Disability
- Worked with the breast screening Units
- Bowel Screening Booklet , DVD, Banner, poster - Regional
- Training the Sample takers for Cervical Screening
- Promote referral's to CTLD for Desensitization
- HAP reviews checking for Screening uptake
- Strategic Health Facilitators linked with Gp Practices



# Appendices

## 1 Letter Templates

### 3a Best Interest Pathway

## 4a Discussion Making Pathway

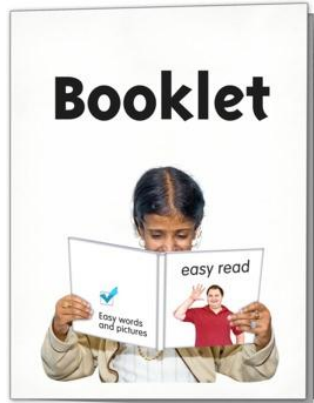
## 5 Reasonable Adjustments

## 6 Template letters for withdrawal from programmes

## 7 Ceasing letter

## 8 LD Referral Forms for Localities / Address for Teams

# Reasonable Adjustments and Support which should be considered



- Easy-read information re. the screening programme.
- Accessible invitation letter.
- Longer appointment times.
- Appointments first thing in a morning, during quiet times in the surgery or at the end of clinic.
- Preliminary visits to build knowledge/confidence in the process and build relationship/trust with the person undertaking the screening.
- Preparatory work with the individual to build knowledge/confidence in the process. Alternative methods of communication incl. easy-read information, phone-calls, face to face discussions during other appointments such as the Annual Health Check.





- Remind people about their screening appointment the day before they are due to attend.
- Consider whether the physical environment is appropriate. Do you need a hoist? Can the cervical screening be undertaken at the woman's home?
- Consider a referral to the individual's local Community Learning Disability Team for extra support to understand and make an informed decision whether to attend the screening.
- Staff should have an awareness and understanding of the needs of people with Learning Disabilities.
- Strategic Health facilitators – are linked to each gp practice – contact name
- GP registers were checked to make sure the gp knew who might need reasonable adjustments
- Promoting available resources
- Promote Cancer screening
- Support with DNA's

## Appendix 2 – Screening Pathways

Derbyshire Healthcare **NHS**  
NHS Foundation Trust

**NHS**  
NHS Derby City and NHS Derbyshire City

### DERBYSHIRE BREAST SCREENING PATHWAY FOR WOMEN WITH LEARNING DISABILITIES

Developed by: Julie Yapp (Cancer Screening Co-ordinator) Dr. Parkin (General Practitioner) Elaine Chapman (Community LD nurse) Lynn Morris & Jackie Bowlzer (Strategic Health Facilitators) Ann Hunt (Community LD Nurse), Debbie Edwards (Derby Royal Acute Liaison Nurse)

Breast screening unit send out a cleansing information pack (PNL) to GP practices 6-7 weeks before the mobile/static screening round starts. GP practices to indicate if patients have a disability (learning or physical) and if they require any reasonable adjustments.

Appointment invitation sent to patients registered address. Women aged 50-70 years\*. Women are invited every 3 years (No PNL). If GP practice has indicated disability the breast screening unit send out easy read guide with information and give a longer appointment slot at the Static screening unit. Alert Hospital Acute Liaison Nurse for Adults with Learning Disabilities

Reminder sent if women do not attend for screening and are asked to phone the breast screening unit for appointment.

\* 47-49 and 70-73 year old women may be invited as part of randomisation trial

#### Patient attends for screening

In line with MCA 2005, does the patient have capacity to give informed consent? (Must be assessed by individual who has undertaken MCA training)

If there is doubt, carry out a Mental Capacity Assessment and clearly document this in the woman's records.

Does she understand what having Breast screening means, what happens, and that she may need more tests/treatment?

#### Patient declines screening.

Screening to talk to the patient and check whether she understands what breast screening is for/what it involves.

Discuss any fears/anxieties about the process and try to relieve these. Offer the patient further information in a way that she understands.

Talk to the patient/carer and consider what reasonable adjustments and extra support may be needed. Consider visit to breast screening unit to familiarise with the

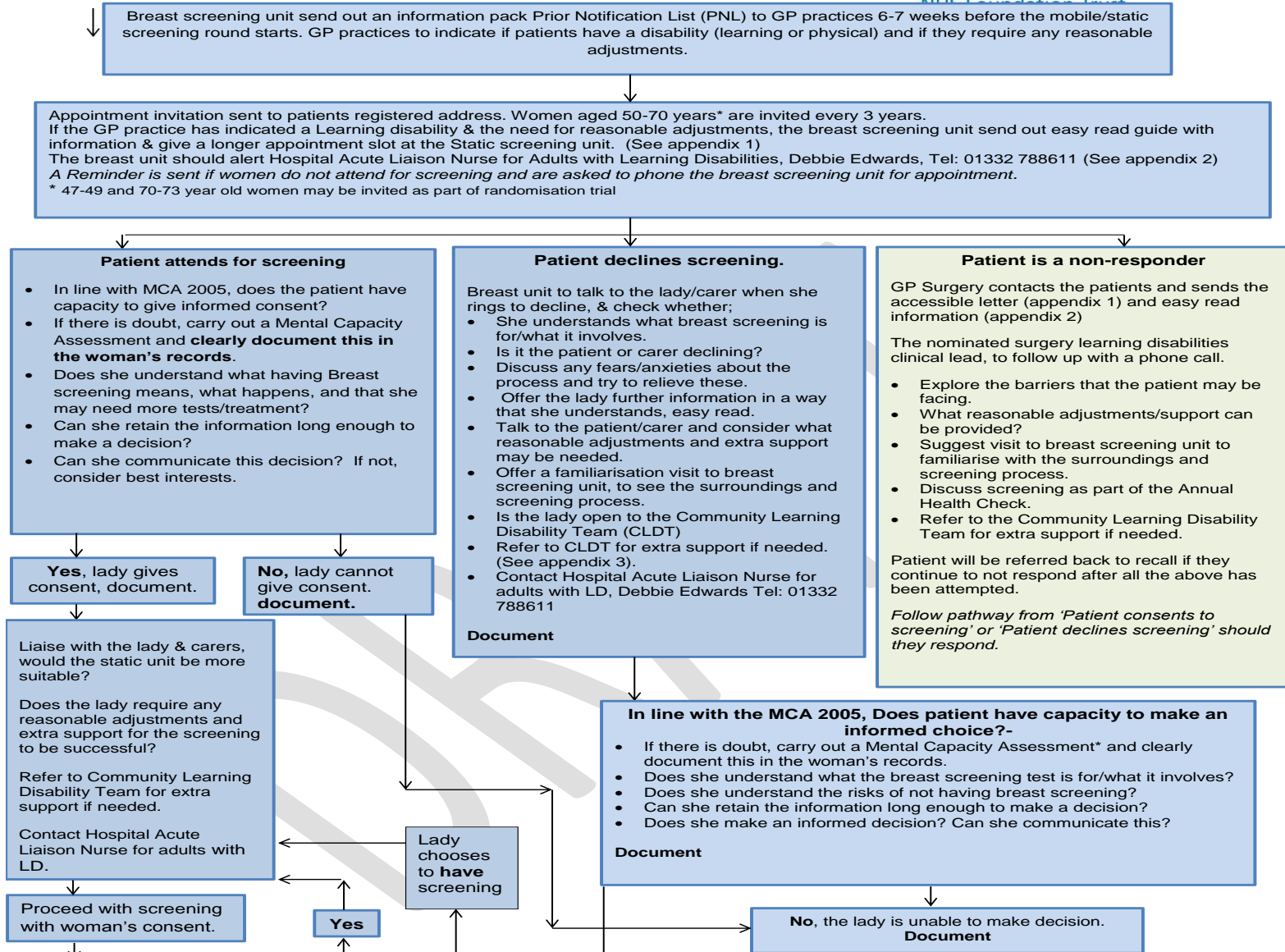
#### Patient is a non-responder

Practice contacts the patients and sends the accessible letter (appendix 1) and information (appendix 2)

The nominated learning disabilities clinical lead, to follow up with a phone call.

Explore the barriers that the patient may be facing- what reasonable adjustments/support can be provided. Consider visit to breast screening unit to familiarise with the surroundings and screening process.







Dear \_\_\_\_\_,



We have been told that you did not go to your breast screening appointment.



Breast screening means having a mammogram.  
This is a special picture of your breasts.  
It is important that to go for breast screening.



If you need extra support, or help to attend breast screening, please phone \_\_\_\_\_.  
We will be happy to help you.



If you want to talk about this more, please come and see the nurse.



Please look at the information that we have sent with this letter. This may answer some of your questions.

Yours sincerely,

Dear \_\_\_\_\_



You are invited to have a cervical screening test. This is done at your Doctor's surgery.



The test looks for changes that might turn into cancer. The test will take around 10 minutes.



If you want to come for the screening test you need to ring the surgery to make an appointment. Call: \_\_\_\_\_



If you want to talk about this more, please come and see the nurse. The nurse is happy to answer any questions. You will need to make an appointment to talk to the nurse.



Please look at the information that we have sent with this letter. This may answer some of your questions.

Yours sincerely,



Dear \_\_\_\_\_



We have been told that you have not done your bowel screening test.



Bowel screening means checking that your bowels are healthy.

It is important that you complete the bowel screening test kit.



If you need extra support, or help to do the bowel screening test kit please phone \_\_\_\_\_ We will be happy to help you.



If you want to talk about this more, please come and see the nurse.



Please look at the information that we have sent with this letter. This may answer some of your questions.

Yours sincerely,

Created by L.Morris and J Bowlzer, Strategic Health Facilitators, 2012.

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[www.widgit-health.com](http://www.widgit-health.com)

**To: PRACTICE ADDRESS**

Please do not send me any further invitations to participate in the NHS Cervical Screening Programme.

I assume full responsibility for this decision and confirm that I have understood the leaflet *Cervical Screening: The Facts* which explains the benefits and disadvantages of cervical screening and the importance of screening in preventing cervical cancer and reducing deaths from it.

I understand that my name can be restored to the screening list at any time at my request to my GP.

Name:

Address:

NHS No.:

Date of birth:

Signed: Dated:

[Name]

[Address 1]

[Address 2]

[Town], [Postcode]

[Screening number]

## Acknowledgements

- Cancer Screening Steering group- Derbyshire
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- NHS Cancer Screening Programmes
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Nhs Bowel Screening programme , east midlands region, Quality Assurance Reference Centre

## Reference

2013 Mair –Jenkins, John . NHS Hardwick Clinical Commissioning Group : Learning Disabilities and Cancer Screening Health Needs Assessment , Preliminary report of findings Public Health England

## Useful links

<http://www.cancerscreening.nhs.uk/cervical/publications/easy-guide-cervical-screening.pdf>

<http://www.cancerscreening.nhs.uk/breastscreen/publications/easy-guide-breast-screening.pdf>

<http://www.cancerscreening.nhs.uk/bowel/publications/nhsbcsp-learning-disabilities-leaflet.pdf>

<http://www.cancerscreening.nhs.uk/bowel/publications/nhsbcsp-colonoscopy-learning-disabilities-leaflet.pdf>

[www.easyhealth.org.uk](http://www.easyhealth.org.uk)

NB DVD and leaflets are available on Easy health



# Thank you for listening

## Any Questions



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