

Department of Health

# Improving services for people with learning disabilities

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### Local action is important



 Local clinicians, professionals, staff, commissioners and providers are key to improving outcomes



Health and Wellbeing Boards identify local needs and develop local strategies



 Quality surveillance groups identify risks to quality and opportunities to improve

### Six Lives progress report

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- Progress report published in July 2013

- Commitment to monitor impact of significant changes to health and care organisations on mainstream healthcare for people with learning disabilities
- Action for national government, local commissioners and providers

## Listening to people with learning disabilities



- Engage with and listen to people and their families
- Key questions for people when they access healthcare



- Key questions for professionals to ask people
- Reasonable adjustments

#### **Projects to improve services**

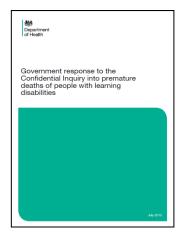


- Green Light Toolkit
- Health Equality Framework

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- Books Beyond Words
- Core principles of commissioning services for people of all ages
- Five good communication standards

## Progress following the Confidential Inquiry



 Response to the Confidential Inquiry July 2013



Actions and commitments for government and organisations across health and care

#### Improved data to measure progress



NHS Outcomes Framework
indicator



• Standardised mortality data

### **Mental Capacity Act**





- Awareness and implementation of Mental Capacity Act is very important
- Work needed to make sure the Act and Deprivation of Liberty Safeguards are working properly
- We will work with partners to improve things

### Improving professional and staff awareness



- Professional and staff awareness and confidence of learning disabilities is critical to improving care
- Health Education England mandate will include an objective to make sure staff have the skills and capability to support people with learning disabilities



### Making sure there is progress

Department of Health

- Department of Health has a key role in system oversight and assurance
- Learning Disability Programme Board will review progress



- Clinical and professional leadership
- Commissioner and provider responsibility