Safety & Health Services

Health and Safety Roles, Responsibilities and Organisation

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1. The Duty of Care

Under health and safety law a duty of care is generated between organisations and individuals when carrying out activities that could foreseeably cause harm. The primary duty of care is owed through the employer-employee relationship in which the employer owes a duty of care to ensure that work activities that could result in harm to the employee are assessed and controlled. This duty of care cannot be delegated away; instead each act of delegation must be accompanied by a realistic and workable system of monitoring or supervision to ensure that the delegated task has been adequately implemented (i.e. the responsibility is not met by giving directions; it is only met when those directions have been confirmed as carried out). The result is a cascade of delegated accountability that runs through the organisation via the line management network, accompanied by a system of monitoring, supervision and feedback. Work across line management hierarchies creates additional duties of care that must be met. For example between: colleagues; employees and contractors; staff and students; or academic and professional services staff. The arrangements and control of work require that all parties with an influence on the undertaking must meet the duty of care to the others who may be affected by their acts or omissions. The level of assurance required should be commensurate with the risk of the activity.

2. Terminology

Throughout this document the following terminology has been adopted: a professional service division or an academic school; or a department, unit or a subdivision of such a division or school will be referred to as a ‘school or service’.

3. The Board of Trustees

The Board of Trustees has the ultimate responsibility for health and safety and collectively its members must ensure that the University has the organisational arrangements and systems in place for health and safety to be successfully managed. The commitment and authority of the Board of Trustees is documented in the University’s Statement of Health and Safety Policy, which comprises a statement of intent signed by the Chair of the Board of Trustees and a statement of policy signed by the Vice-Chancellor and President. A co-opted member of the Human Resources Committee has been nominated as the Board’s health and safety champion. This person provides the Board with informed opinion gathered from communication with university officers and attendance at the Health and Safety Consultative Committee.

4. The Vice-Chancellor and President

The Vice-Chancellor and President is the principal executive officer of the University and is accountable to the Board of Trustees for implementation of the University’s health and safety policy. The executive responsibility for health and safety on a day to day basis is delegated by the Vice-Chancellor and President to the Deputy Vice-Chancellor, and to the Registrar & Chief Operating Officer.
5. **The Deputy Vice-Chancellor**

The Deputy Vice-Chancellor is accountable to the Vice-Chancellor and President for the health and safety management of the University’s academic faculties. This includes the management of the Deans and as such the responsibility for health and safety is cascaded through the University’s management structures and requires that the Deputy Vice-Chancellor asks suitable pertinent questions of the Deans to ensure that health and safety responsibilities are being correctly implemented.

6. **Pro Vice-Chancellors**

The Pro Vice-Chancellors have a strategic role in determining policy and direction but, aside from the management of their office staff or the projects they lead for which they are accountable to the Vice-Chancellor and President, they do not form part of the line management arrangements of the University. They do have a duty to take responsibility for their actions at work and the implications of their decisions, but otherwise are not included in the cascade of health and safety responsibility.

7. **Registrar and Chief Operating Officer**

The Registrar and Chief Operating Officer is accountable to the Vice-Chancellor and President for the health and safety management of the University’s Professional Services, [including Finance Services]. The role of the Registrar and Chief Operating Officer includes the management of Divisional Heads and as such the responsibility for health and safety is cascaded through the University’s management structures and requires that the Registrar and Chief Operating Officer asks suitable pertinent questions of the heads to ensure that health and safety responsibilities are being correctly implemented. Although the Finance Director reports to, and is line-managed by, the Vice-Chancellor and President, for health and safety purposes only, the Director of Finance is accountable to the Registrar and Chief Operating Officer with responsibilities the same as those of a Divisional Head.

8. **Deans**

The Dean has two distinct roles for health and safety:

1. The Dean is accountable to the Deputy Vice-Chancellor for the line management of the Heads of School in the faculty. As such the responsibility for health and safety is cascaded through the management structure and requires that the Dean asks suitable pertinent questions of the Heads of School and that feedback on health and safety performance is provided to the Deputy Vice-Chancellor.

2. To act as head of service for the faculty administration and faculty technical teams (normally executed via delegation to the Faculty Manager).

9. **Head of School or Service**

The Head of a school or service is accountable for the health and safety of all the staff he/she line manages and for others who may be affected by the work of the service or school.
The Head must make suitable and sufficient enquiries that other duty holders providing services to the service or school are adequately meeting their duties. The Head must also ensure that:

i. He or she is aware of the provisions of the University’s health and safety policy and the minimum requirements of legislation.

ii. The roles and responsibilities for health and safety within the school or service are defined.

iii. Staff are consulted on matters that may affect health and safety. This requirement will either be satisfied by having a regular agenda item at school or service management meetings, or, where the health and safety risk profile makes it appropriate, to establish a specific school or service health and safety committee. The meeting or committee must be held at least three times per year. Feedback to, and communication with, staff who work away from the school or service’s primary premises should be addressed. Where appointed, Trade Union Safety Representatives must be consulted concerning the introduction of any measure at the workplace which may substantially affect health and safety and must be invited to attend the school or service health and safety meeting or committee.

The meeting or committee should have the aim of:

a. furthering consultation on health and safety issues;

b. providing a forum for workplace health and safety issues to be aired and resolved; and

c. monitoring health and safety performance of the school or service.

iv. A document is produced to communicate the health, safety and welfare arrangements of the school or service to the staff. The document must contain:

a. a statement setting out that the head is accountable for health and safety in the school or service

b. a description of the organisational arrangements for health and safety, and

c. the information required by the staff to be able to work safely and to safeguard their health.

The document should not replicate general university policies or guidance which can be readily accessed elsewhere, but is required to describe the arrangements that are particular to the working environment in the school or service. The document must be signed and dated by the Head.

V. A health and safety inspection of the premises occupied takes place at least once per year and is recorded. The school or service health and safety meeting or committee should consider the risks presented by the work taking place in the premises and the standards achieved and if necessary implement more frequent inspections. Remedial action taken in response to the inspection should be reported through the school or service meeting or health and safety committee.

VI. A report is made to their line manager on the health and safety performance achieved and on their plans to address any identified concerns.

10. School or Service Safety Adviser (SSA)

A head of school or service may appoint an SSA (or appoint a team to fulfil the role dependent upon the size and risk of the school or service) to assist them in meeting their health and safety responsibilities. The SSA is accountable to the head for creating and maintaining the health and safety management system for the school or service, as described above in section 9. If the
head chooses to appoint an SSA it is important to select the right person for the role and to provide them with sufficient resources to fulfil this significant role and further guidance on the role is available from Safety & Health Services’ staff or website. 
http://www.bristol.ac.uk/safety/media/gn/ssa-role-gn.pdf

11. All Staff

All staff are accountable to their line manager for the health and safety of all the staff they line manage, of others who may be affected by their work, and for premises and equipment they manage. Staff cannot delegate away this duty of care, but must meet it by accompanying the delegation of tasks to others within the team with a system of monitoring to ensure that the tasks are being carried out.
All staff are responsible for ensuring that they conduct their activities, and those activities over which they have control, in accordance with the University's health and safety policies and relevant statutory provisions. They must co-operate with their line manager and head of school or service so that health and safety responsibilities can be discharged.
For all staff there is a particular duty to ensure the health and safety of students. It is the responsibility of the person managing hazardous activities that are to be carried out by students to ensure that a risk assessment is in place before commencement of that activity, the outcome of which may require be a higher degree of care due to the inexperience or other vulnerabilities of students.

12. Students

Students are not in the legal sense employed persons and hence many of the specific provisions of the Health and Safety at Work etc. Act 1974 do not apply to them. Equally, they are not bound by the duties of employees as laid down in the Act.
Nevertheless students must comply with health and safety instructions, including the University Rules and Regulation for students, not to misuse or damage equipment provided and may be responsible for the consequences should they neglect to carry out a task required for the health or safety of others.

13. Employed students

Students employed to carry out work within or on behalf of the University are classed as employees. Those undertaking demonstrations or tutorial services are considered by health and safety legislation to be employed persons whilst carrying out that activity. The supervision of employed students should be appropriate to their experience or competence and will be at a higher level than that expected for more experienced members of staff.

14. Contractors

The University has a duty under the Health and Safety at Work Act 1974 to provide a safe environment for contractors working on University managed property. Contractors must be informed of the University's emergency procedures in order that they are able to take the correct action in an emergency. Where there are known hazards these should be clearly communicated to contractors for inclusion in their risk assessment process. By the same token
contractors are required to provide a description of their method of work to the University so that there is an effective dialogue on safety issues before work commences.

15. Buildings

15.1 The Role of the Director of Estates

The Director of Estates is accountable to the Registrar and Chief Operating Officer in undertaking the role of the 'landlord' to provide and maintain safe buildings and grounds for the occupiers. The Director of Estates must inform those using the estate of the action they might need to take to maintain their health or safety. That includes the provision of a working environment suitable for its intended use (i.e. office, laboratory, workshop etc.). In addition the Director of Estates is accountable for the provision and maintenance of building services, producing and maintaining building fire risk assessments (with the cooperation of the occupiers), statutory testing of building fabric and building systems and systems for evacuating the building of all occupants in case of emergency. The precise boundaries between the responsibilities of the Estates Office and building occupiers can be difficult to define precisely and the delegation from the Director of Estates to others (e.g. the extent of the responsibility for the residences Director of Residential and Hospitality Services) must be formally agreed in writing by both parties.

15.2 The Role of the Occupier

It is the duty of the occupier to ensure that the space allocated to them is used safely and according to the design and its expected use. In particular the occupier is accountable for:

- Consulting with the Director of Estates or other ‘landlord’ (e.g. NHS Trust) when requesting changes to the structure, use, layout or services within the building
- Cooperating with the Director of Estates or other ‘landlord’ to enable the building to be maintained in a safe condition and to report defects or building-related accidents or incidents
- Cooperating with the Director of Estates to define the responsibility for managing equipment and services that may be unclear whether they form part of the building or are viewed as the occupiers’ equipment (e.g. fixed services such as piped-in laboratory gas lines)
- Taking into account the constraints of the design of the building in risk assessments
- Organising work, processes and equipment maintenance to prevent harm
- Making a provision for welfare requirements beyond those normally expected (e.g. facilities for changing clothes and storing work clothing)

This list is for purposes of explanation only, and where necessary the clarification of the precise responsibilities between the Estates Office and building occupiers must be agreed by both parties.

All building and building services work must be authorised by the Estates Office to ensure the correct insurance cover is in place, the competent management of contractors and compliance with all relevant legislation and associated duties. Work carried out by schools or services will be covered by the University’s insurance only where the work is managed under the umbrella of an authorised purchase order and by appropriate, competent staff.
16. Director of Health & Safety

The Director of Health & Safety is the “competent person” appointed by the University under the Management of Health and Safety at Work Regulations 1999. The role of the Director is to provide specialist advisory services to the University on all aspects of occupational safety and health, and to monitor the health and safety performance of the University on behalf of the Board of Trustees.

Where action is required to remedy a situation in which there is a serious risk to safety or to health the Director of Health and Safety has the authority to take emergency mitigating action on behalf of the Vice-Chancellor and President. The Director will closely monitor action taken to resolve the issue and will submit a report to the Human Resources Committee and to the Vice-Chancellor and President.

The Director of Health and Safety makes reports to the Human Resources Committee, briefs the Vice-Chancellor and President, the Deputy Vice-Chancellor and the Registrar and Chief Operating Officer [and Finance Director] as necessary and is line-managed by the Director of Human Resources.

The Director of Health and Safety’s duties also include:

- The provision of advice and guidance on all matters of health and safety;
- Creating and maintaining a health and safety management system;
- Disseminating and advising on the application of relevant health and safety legislation;
- Providing a range of generic health and safety training to enable members of the University to be able to meet their responsibilities for health and safety;
- Providing a management system for the control and use of radioactive substances;
- Investigating accidents, dangerous incidents or reports of occupational ill health in order to identify the potential for legal consequences and to identify action required to prevent recurrence;
- The provision of an Occupational Health Service;
- Liaising with the Health and Safety Executive, the Environment Agency and other regulatory authorities on matters of health and safety, and;
- Managing an ongoing programme of audits of compliance with the University health and safety policy on behalf of the Board of Trustees.

17. Health and Safety Committee Structure

17.1 Human Resources Committee

The Board of Trustees has the ultimate responsibility for the University's health and safety arrangements and performance, and executes this responsibility through the Human Resources Committee. Chaired by a member of the Board chosen by the Board, this committee will ask suitable questions of the senior executive management and the Director of Health and Safety in order to be satisfied that health and safety is being appropriately managed.

17.2 Health and Safety Consultative Committee

The functions of the Health and Safety Consultative Committee are:

- to be the statutory consultative committee as required under the Safety Representatives and Safety Committees Regulations 1977 and the Health and Safety (Consultation with Employees) Regulations 1996
to be a forum for consultation on health and safety policy
- to monitor workplace standards
- to raise concerns over workplace hazards or unsafe practices

To link the work of the committee firmly to the wider employee relations structure the committee is a standing sub-committee of the Joint Consultative and Negotiating Committee and is chaired by the Director of Human Resources.

17.3 Biological Safety and Genetic Modification

As required under the Genetically Modified Organisms (Contained Use) Regulations 2014, the University has appointed a Biological Safety Officer who chairs the Biological and Genetic Modification Safety Committee (BGMSC). The consent of the BGMSC is required before any work involving the acquisition, use, storage, transport or disposal of genetically modified organisms (GMO) and other specified biological agents is commenced. All laboratories in which these biological materials are handled and all workers who handle them must be registered with the Safety and Health Services. The specific policy on Biological Safety and Genetic Modification must be consulted prior to any work in this field.

18. Trade Unions and Safety Representatives

The University recognises the importance of Trade Unions in the creation of an effective health and safety management system and is committed to consultation and dialogue in order to achieve this aim. The process of formal consultation on matters of University health and safety policy is made through the Health and Safety Consultative Committee and the school or service health and safety committees provide the opportunity for further consultation and contribution to the effective management of health and safety. Safety Representatives represent not only trade union members but all the employees in their area.

19. Failure to agree on Health and Safety Matters

Problems relating to health and safety are to be resolved at a local level wherever possible with the advice of the Director of Health & Safety where appropriate. In the event that it is not possible to resolve a matter, any member of staff or employee or the local branch of a Trade Union acting on behalf of a member of staff may contact the Registrar and Chief Operating Officer who, in consultation with the head of school or service and with the Director of Health and Safety, will attempt to reach a satisfactory solution.

20. Certification as to Safety

From time to time it may be necessary for the University to issue certification to Trade Unions or to individuals that a particular location or practice is, in its opinion, safe. The Director of Health & Safety is empowered to issue such certification on behalf of the Vice-Chancellor and President.