

Reflections from HERA1

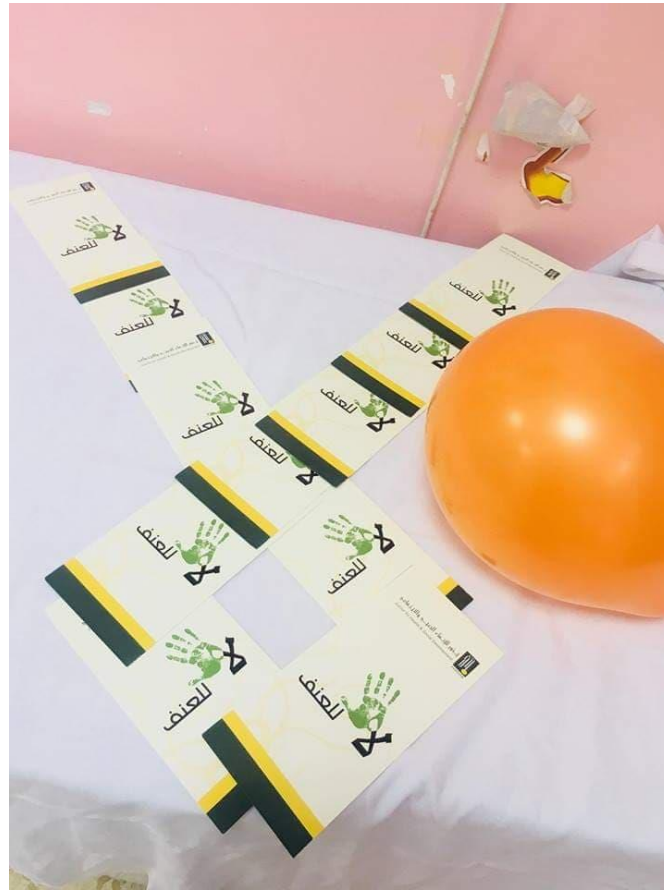


**HEALTHCARE RESPONDING
TO VIOLENCE AND ABUSE**



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21 Jan 2019

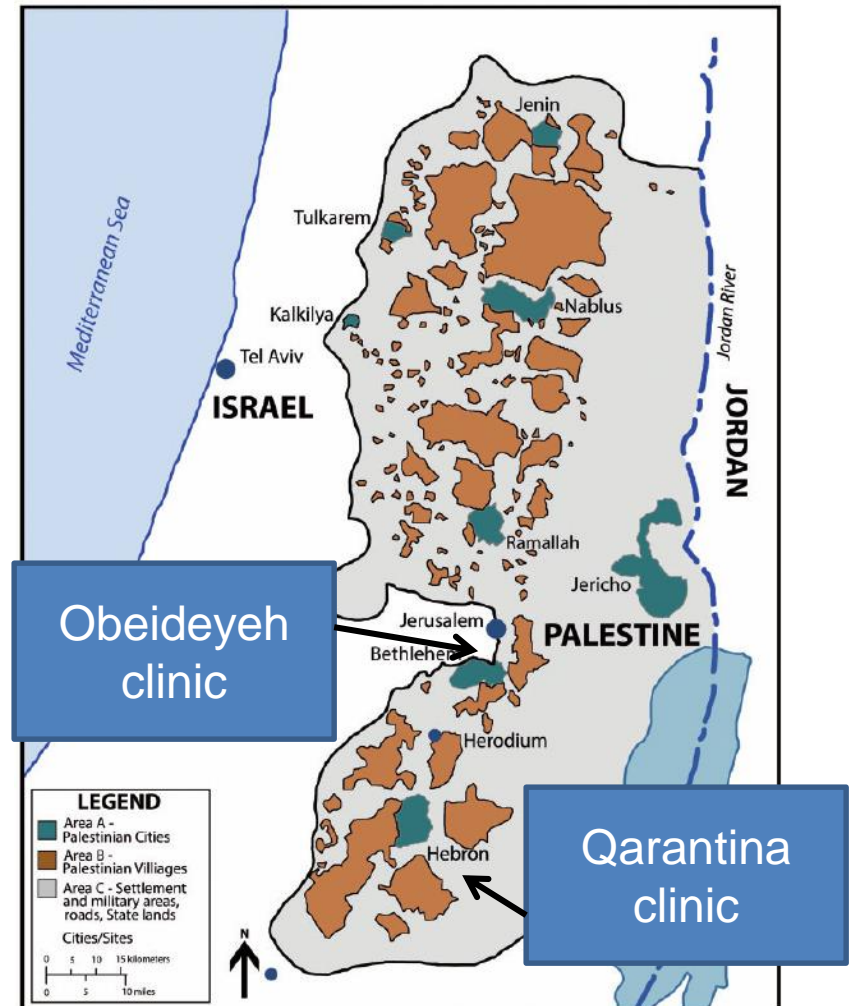
Overview of HERA1



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- Informative stage (20 SW and 10 officials), Identification of survivors through WACLAC

Oslo II Map
Outlining Areas A, B, and C



Overview of HERA1

- Intervention development with Juzoor & implementation



- Evaluation

Things that worked well...

- Change in the culture



Things that worked well...

- Collaboration with MoH and NGOs and other stakeholders
- Healthy communications with case managers and empowering case managers- facilitated cases identification reporting – reflected on HCP
- Reinforcement sessions

Things that worked well...

- Building team



Things that can be improved...

- Capacity building in terms of qualitative analysis (better to have it in the field)
- Qualitative analysis
 - Quality control – in terms of context, lost in translation
 - Team development – research assistant, qualitative analysis skills and local training
- Administration
 - Time consuming
- Budget issues

Things that can be improved...

- Intervention
 - Not clear plan for intervention
 - Diversity between clinics
 - Training missing the child abuse component
 - Rotation of HCP
 - Follow up
 - Over Load
 - Personal relations with staff might affect interviews

Thank you

