



**HEALTHCARE RESPONDING
TO VIOLENCE AND ABUSE**

PROJECT MANAGEMENT & KNOWLEDGE MOBILISATION

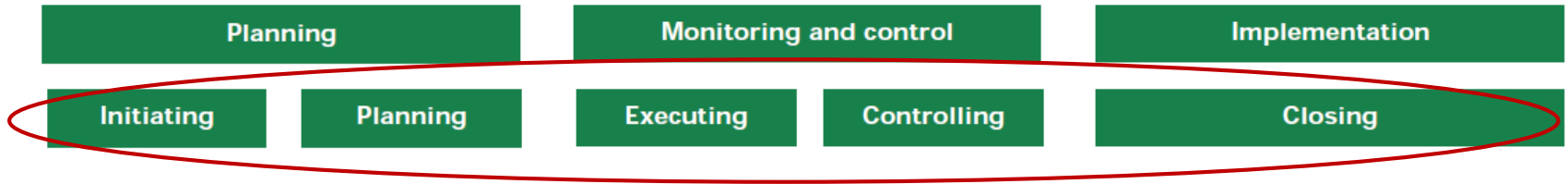
Gene Feder

Project management

A goal without a plan is just a wish Antoine de Saint-Exupery
(1900-1944)

The application of knowledge, skills, tools, techniques to a broad range of activities to meet requirements of a particular project. (Project Management Institute)

5 stages



Plan

- *Initiate* – research question, background, design, patient population, intervention, control, outcomes, safety reporting, analyses
- *Plan* – number of patients/hospital sites, recruitment period, follow up required, study tool including data capture forms, data systems, funds, staff, stakeholder management

Monitoring and control

- *Execute* – ethical and regulatory requirements, site initiation and activation, education and training of sites, recruitment, data collection, stakeholder management
- *Control* – oversight of timelines, control over slippages, risk management, on-site monitoring, source data verification, audit, stakeholder management

Implement

- *Close* – analyses, write up results, close study sites formally, present results, produce manuscript, research into practice, stakeholder management, refine research question, start cycle again

Plan

- Operational/project plan (more than a protocol)
- Timing and sequence of events and components of action to reach objectives

Timescales (Gantt chart)

NIHR Global Health Group on Health Systems Responses to Violence against Women																																					
Improving the primary health care response to violence against women in São Paulo, Brazil: a mixed methods study																																					
Activities	Phase 1					Phase 2					Phase 3					Phase 4							Phase 5														
	2018												2019												2020						2021						
	04	05	06	07	08	09	10	11	12	01	02	03	04	05	06	07	08	09	10	11	12	01	02	03	04	05	06	07	08	09	10	11	12	01	02	03	
Finalizing the research project																																					
Ethical approval																																					
Meetings with Municipal Health Department to gain consent about the research and to set the participating PHC services;																																					
Building of the research instruments (qualitative guides, questionnaires)																																					
Choosing the services and visiting them during a week – participant observation of the flows, protocols and NPV work.																																					
Health system readiness assessment;																																					
Quantitative questionnaire - Provider Intervention Measurement (Pre PIM) with health care providers and managers;																																					
Theory of change assessment;																																					
Stakeholders meeting;																																					
Identifying and establishing the referral network (VAW specialized services)																																					
Implementing of the intervention in 8 services (training all HCP +NPV, flow and feedback sessions)																																					
Qualitative interview with women who reported violence (3, 6, 9 and 12 months after disclosure)																																					
Post PIM with health care providers																																					
Qualitative interviews with providers and manager (6 and 12 months after pilot)																																					
Writing papers																																					
Returning results to the services																																					
Sexual and reproductive rights and VAW seminar with Brazilian specialists																																					

- Clear role definition of team members (including intervention and evaluation tasks)

Team building

- **Turn to your neighbour and come up with 3 activities or strategies to build/strengthen your team**

Monitoring and control

- Quality assurance of data collection and storage
- Standard operating procedures
- Risk management

Risk management

In each team, discuss (and record) risks to delivery of your programme.

Then write a possible mitigation/reduction strategy against each risk.

Monitoring and control

- Quality assurance of data collection and storage
- Standard operating procedures
- Risk management
- Control of timelines and management of slippages
- Financial monitoring and reporting
- Appropriate management of team
 - ▣ Role/task review
 - ▣ support
 - ▣ appraisal
- Continuing relationship with stakeholders

Closure

- Analysis
- Writing up
- Knowledge mobilisation

Knowledge mobilis(z)ation

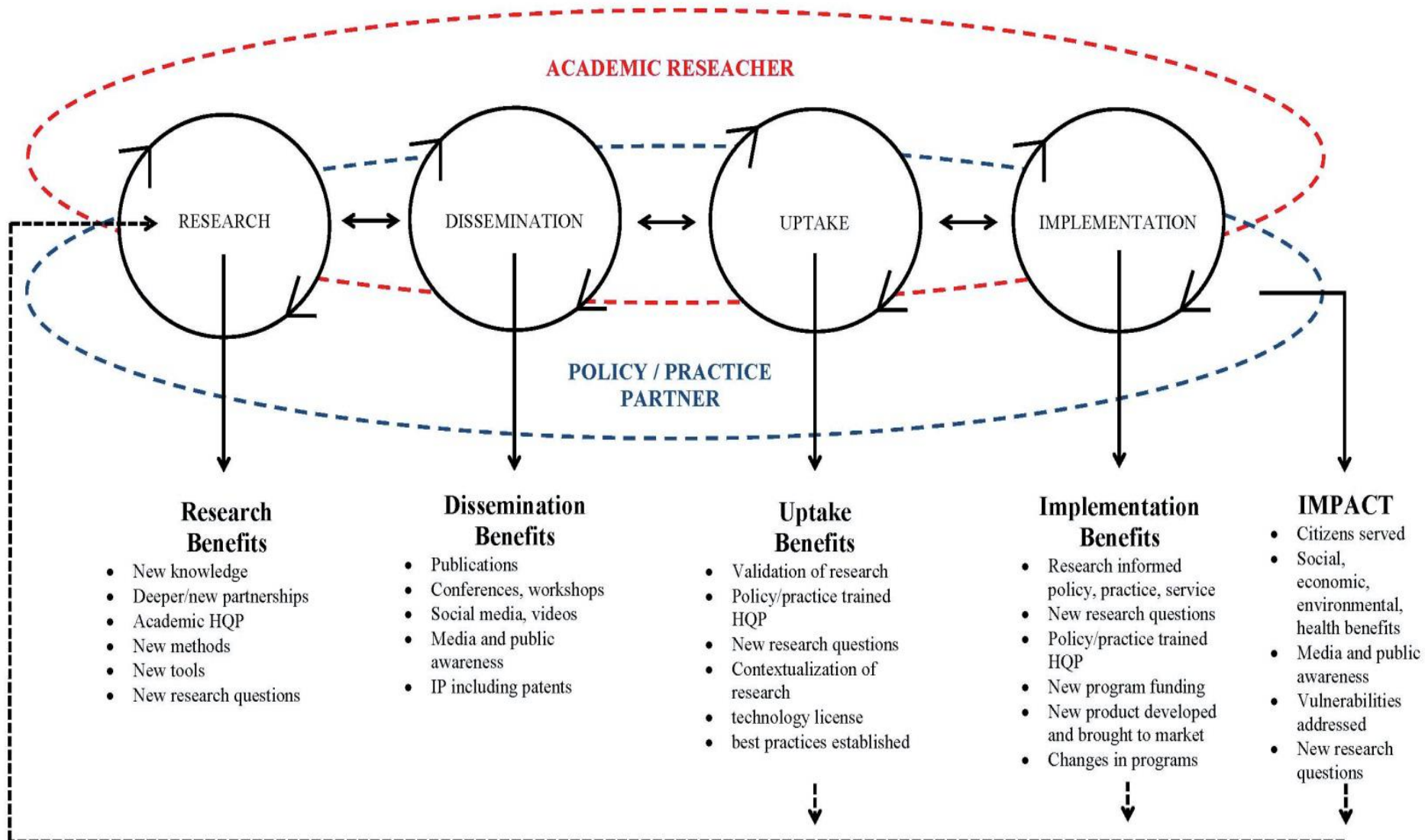


Knowledge mobilisation



Knowledge mobilisation involves making knowledge readily accessible – and thereby useful to any number of individuals and groups in society – by developing ways in which groups can work together *collaboratively* to produce and share knowledge.

Knowledge mobilisation



Knowledge mobilisation (from the ground floor)

In teams, discuss the key components of your KM strategy in terms of opportunities and obstacles:

- ❑ Partner/stakeholder communication
- ❑ Academic conferences
- ❑ Other conferences
- ❑ Peer reviewed publications
- ❑ Other publications
- ❑ Social media (blogs, Twitter, web site)
- ❑ **Further research** (?intervention re-development, ?evaluation, ?trials)