



Wired Connection Guide

See over for wireless instructions

Getting Started with ResNet - 2011/12

This side is targeted at laptop computers connecting using the **wired connection**.

Welcome to ResNet!

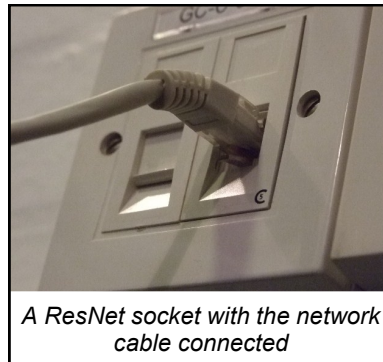
ResNet provides a high-speed Internet connection which is likely to be much faster than anything you've used at home. Connecting up is pretty easy; most people connect with no problems, but **help is available** if you need it—see the box to the left.

There are two ways you can connect to ResNet: the first is by connecting to the socket on your wall using the cable we supply and the second is using wireless*

Connecting via the cable will not automatically give you wireless and vice versa - if you wish to use both wired and wireless you need to activate them separately. Please see over for wireless instructions.

Activating ResNet using the cable

Connect your computer using the network cable supplied. If there isn't one in your room then please pick one up from your hall office or Senior Resident. Plug one end of the network cable into the ResNet socket on the wall and the other end into the network socket on your computer.



A ResNet socket with the network cable connected

In most rooms there is a double socket on the wall. Normally the right-hand socket is for ResNet.

In most halls the phone and ResNet sockets are different shapes, but in some houses they are identical. Use the socket that does not have a telephone already connected to it.

If you have a double room you may have sockets in different parts of the room. Choose the most convenient.

To use ResNet you must purchase a subscription

If you haven't yet paid you can connect for a short free trial and then pay later.

For subscription charges see www.resnet.bris.ac.uk/packages Pick a package for your length of stay and whether you're a light or heavy user.

If you ever move rooms let us know—you can take your ResNet subscription with you.

For help connecting please contact

ResNet start of term hotline

89001 internal
(free from your room) or
0117 928 9001
(Sept & Oct only)

IT Service Desk

87870 internal or
0117 928 7870
(9am-5pm Mon-Fri)

email

resnet-help@bristol.ac.uk

website

www.resnet.bristol.ac.uk

Only connect your computer to the ResNet socket in your room

Do not let anybody else connect their computer to your socket, or connect your computer to a socket in another room. Each socket ignores traffic from computers not registered to it.

My ResNet

You can go to <http://my.resnet.bristol.ac.uk> at any time to check the status of your connection, check your network usage and many other things.

Activate online

At this stage your computer can only access the activation system and not the whole Internet. You now need to complete ResNet activation online in your room.

1. Open a web browser

Open a web browser e.g. Internet Explorer, Firefox or Safari.

- ◆ If you have Windows click Start, Internet Explorer.
- ◆ If you have an Apple Mac click the Safari icon in the Dock.

2. Go to the activation page

Your web browser may go to the activation page automatically. If not, enter the address <http://go.resnet.bristol.ac.uk> and the activation page will open.

3. Follow the activation system

Now follow the on-screen instructions on the activation page. The activation process will ask you: to login using your UoB username and password, to agree to regulations for the use of ResNet, and to enter your room number.

You've finished!

Congratulations, you've now successfully activated your wired ResNet connection. You can now use Facebook, email, Skype, etc. If you plan to use Wireless ResNet then you can follow the instructions overleaf. **An email will also be sent to your Bristol email address with lots more ResNet related information.**



* Wireless is available in over 70% of residences; see www.resnet.bristol.ac.uk/locations for details of which locations have Wireless ResNet.



Wireless Connection Guide

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There are two ways you can connect to ResNet: the first is by connecting to the socket on your wall using the cable we supply and the second is using wireless*

Connecting via wireless will not automatically give you wired and vice versa - if you wish to use both wireless and wired you need to activate them separately. Please see over for wired instructions.

Activating ResNet using wireless




ResNet Wireless is a great way to connect laptops, smartphones, or tablet devices to ResNet. If you connect using wireless you can use your device wherever you see the **ResNet** wireless signal, even if you are visiting a friend in another hall.

This guide will focus on connecting laptops but other mobile devices can be just as easy. For information about other mobile devices visit:

<http://my.resnet.bristol.ac.uk/wireless>

Connect to ResNet-Setup

The first step is to connect to the **ResNet-Setup** wireless signal.

- ◆ For Windows, click on the  or  icon and connect to **ResNet-Setup**
- ◆ For Mac OS X, click on the Airport icon  and select **ResNet-Setup**

You should only ever connect to the **ResNet-Setup** wireless signal when you want to connect a **new** device.

Activate online

At this stage your computer can only access the activation system and not the whole Internet. You now need to complete ResNet activation online in your room.

1. Open a web browser

Open a web browser e.g. Internet Explorer, Firefox or Safari.

- ◆ For Windows, click Start, then Internet Explorer
- ◆ For Mac OS X, click the Safari icon in the Dock

2. Go to the activation page

Your web browser may go to the activation page automatically. If not, enter the address <http://go.resnet.bristol.ac.uk> and the activation page will open.

3. Follow the activation system

Now follow the on-screen instructions on the activation page. The activation process will ask you: to login using your UoB username and password and to agree to regulations for the use of ResNet.

You've finished!

Congratulations, you've now successfully activated your wireless ResNet connection. You can now use Facebook, email, Skype, etc. During the activation process you will have been automatically switched to the **ResNet** wireless signal, this is the network you should use from now on with this device. **An email will also be sent to your Bristol email address with lots more ResNet related information.**

* Wireless is available in over 70% of residences; see www.resnet.bristol.ac.uk/locations for details of which locations have Wireless ResNet.

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Student Laptop Clinic

Got a virus, computer running slow, can't connect?

Bring your laptop to the clinic for in-depth one to one help. Clinics run on certain days of the week and times of year—see the website or phone the IT Service Desk for details.

www.bristol.ac.uk/laptopclinic

My ResNet

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