

in central areas of halls such as common rooms and libraries. These are free of charge.

ResNet in study bedrooms uses a socket on the wall and a cable we supply. We also have a pilot wireless ResNet for study bedrooms in some student houses. Wireless is slower but it is very convenient. Over time we will extend wireless in rooms to more residences.

I'm thinking of buying a new computer. What do you suggest?

We have advice and links to discounted educational suppliers at www.resnet.bristol.ac.uk/computeradvice/ This is intended to make it as easy as possible to buy a computer suitable for the needs of most students — especially if you don't know where to start.

The University also provides computer rooms in halls and around the precinct, some of which are available 24 hours per day.



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More questions? Please get in touch...

Get ResNet now: www.resnet.bristol.ac.uk/subscribe

Email: resnet-help@bristol.ac.uk

IT Help Desk: (0117) 928 7870
or 87870 from your room
8am - 2am, 7 days/week

ResNet start of term hotline: (0117) 928 9001
(Sept & Oct only) or 89001 from your room



resnet

Internet access in your room

Get ResNet now:

www.resnet.bristol.ac.uk/subscribe



What is ResNet?

ResNet provides Internet access to rooms in University accommodation. It is faster than most home broadband connections.

With ResNet you can:

- Stay in touch with friends and family with email, Skype, MSN Messenger, and Facebook.
- Use educational materials including Blackboard, and electronic library resources.
- Listen to Internet radio, download music, and watch video online.

How do I get ResNet?

You can pay for ResNet online with a credit/debit card at www.resnet.bristol.ac.uk/subscribe or in person when you get to Bristol.

Most undergraduates will want to subscribe for three terms; most postgraduates will want summer 2009 as well.

Other options are available if you arrive later in the year.

Freewire TV and Phone

The University also provides Freewire TV and Telephone to your computer via ResNet.

Freewire TV offers 25 channels of live digital TV including the BBC, Channel 4, E4, and some international channels free of charge. There is also an option to subscribe to premium channels such as Setanta Sports and MTV. Freewire TV does not count towards your usage allowance.

Freewire Phone provides free phone calls to other Freewire users and cheap rates to landlines and international numbers.

Will my computer work with ResNet?

You can connect computers with Windows XP, Windows Vista, Apple Macs, or Linux. If your computer is more than five years old (eg with Windows 2000) consider getting a new system.

It will save time when you get to Bristol if you install all critical updates from www.microsoft.com/windowsupdate before arriving.

If you are an international student and are bringing a laptop from overseas you will need

a travel adapter to physically connect to the three pin UK power socket. Laptops have international power supplies and will handle the UK 240V supply.

How do I set up ResNet?

We provide easy to follow instructions in your ResNet pack. The main steps are:

- Use the cable provided to connect to the network socket on the wall.
- Register the connection to your room online.
- Install security updates for Windows and anti-virus software (we provide anti-virus software so don't buy your own before arriving).

Most people find it very easy to connect. If you have a problem you can telephone the Help Desk from your room and speak to someone who can help you. **The Help Desk is available from 8am until 2am every day.**

What about wireless?

The University also has 300 wireless hotspots around the University precinct and