

# Optimal delegated search with learning and nomonetary transfers

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# Optimal delegated search with learning and no monetary transfers

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## Abstract

A principal delegates the search for the cheapest price to an agent with private information about the price distribution. We do not allow for any monetary transfers to incentivize the agent. The optimal pooling search rule features strictly increasing thresholds, which reflect the principal's updated belief about the price distribution. We show that the pooling rule can be improved upon by a separating menu of search rules with fixed thresholds and a minimum number of offers. Then, we find conditions under which either rule is preferred. Finally, we characterize the optimal separating search rule with a minimum number of offers.

**JEL Codes.** D83, D82, D86.

**Keywords.** Delegated search, Asymmetric information, Contract theory.

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# 1 Introduction

Many jobs involve an element of search for the best alternative which is delegated to experts in the relevant field. In this paper, our focus is on situations that monetary transfers are not feasible for some reasons for example because it is hard to verify the quality of the outcome. Potential applications are a procurement team searching for supplies at the lowest cost, managers hiring new staff, engineers developing a new product for a business, researchers coming up with a new project for an institute, or estate agents searching for a house or buyer.

In this paper we use the example of procurement within a company where the search for the cheapest offer is delegated to an employee, but the model can be applied more generally. In theory, the optimal policy for standard search problems consists in a fixed threshold, e.g. a maximum acceptable price. In practice, we instead often see contracts that require a minimum number of offers when search is delegated. This paper provides a rationale for such search rules. We show that a search rule requiring a minimum number of offers may increase the principal's payoff when she is uncertain about the price distribution and delegates the search to an agent with superior information.

We study a principal-agent model in which an object needs to be procured which is paid for by the principal (she), while the search for the best price is delegated to the agent (he). Both the principal and the agent are impatient and incur a waiting cost while the search is continuing. While the principal wants to buy supplies as cheaply as possible, the agent is not intrinsically interested in the search outcome, i.e. the purchase price. Thus he would like to finish the search as soon as possible.

The employee is more knowledgeable about the market conditions and knows more about the distribution of prices. For simplicity we assume that the price distribution is either high (state  $H$ ) or low (state  $L$ ). We assume that the principal can verify the price of the selected offer, but she is not able to verify the prices of all offers. Finally, we assume that the employee is on a fixed salary, i.e. it is not possible to condition the agent's pay on performance. Instead, the principal can impose a search rule that specifies under which conditions the agent may terminate the search.

When there is no asymmetry of information, i.e. the principal knows the state of the world, it is known that the optimal search rule prescribes a threshold which depends on the state. This first best threshold is strictly higher in state  $H$  than in state  $L$ . When the principal does not know the state of the world, the first best threshold rules violate incentive compatibility: No matter the true state, the agent prefers to report state  $H$  in order to

obtain a higher threshold and search less. In order to overcome this problem, the principal can either set the same search rule for both types (pooling rule) or require a minimum number of searches in the high state in order to incentivize the agent to tell the truth in the low state (separating rule).

With a pooling rule the problem becomes equivalent to a single-agent search with an unknown price distribution. When the principal sets a single rule for both states, she learns about the price distribution over time. The optimal sequence of pooling thresholds can be derived in advance. The optimal threshold level in each period only depends on the fact that the agent has not found an acceptable price up until this point.

To achieve incentive compatibility for a separating rule, the principal needs to discourage the agent in state  $L$  from misreporting the state as  $H$ . We show that incentive compatibility can be achieved with a rule that uses the first best thresholds, but requires a minimum number of offers when state  $H$  is reported. By offering different rules for states  $H$  and  $L$ , she elicits the agent’s private information before the start of the search. While the principal updates her beliefs about the state of the world over time with a pooling rule, she learns the state immediately with a separating rule.

Next, we compare both rules and analyze when this separating rule outperforms the pooling equilibrium.<sup>1</sup> Finally, we characterize the optimal second best separating rule featuring a minimum number of offers, where thresholds are not fixed to first best levels. In the optimal rule, the threshold for state  $H$  is lower than the first best threshold, while the threshold for state  $L$  is higher.

The remainder of the paper is organized as follows. Section 2 discusses related literature. Section 3 introduces the model and section 4 presents the first best benchmark, i.e. the case that the principal observes the state of the world. Section 5 analyses pooling and separating rules in the asymmetric information case. Section 6 concludes.

## 2 Related Literature

Our paper is related to the literature on delegated search. In Postl (2004), Armstrong and Vickers (2010), Lewis and Ottaviani (2008), Lewis (2012), and Ulbricht (2016) a principal delegates search to an agent. The closest work to ours in this literature is Ulbricht (2016). We share the assumption that the agent has ex-ante information about the outcome distribution and no stake in the search outcome. Differently from us, the principal cannot observe effort,

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<sup>1</sup>Example 1 in the Appendix is a numerical example illustrating this result.

but can use transfers to incentivize the agent in this literature.

In contrast, Kováč, Krähmer and Tatur (2013) study delegated search with hidden information where monetary transfers are infeasible, similarly to us. However, their setting differs from ours in that the agent has no ex ante informational advantage. Instead, they privately observe the search outcomes, which can only take two values and cannot be verified by the principal. The optimal mechanism incentivizes the agent to truthfully reveal the outcomes.

Situated between the literature on delegated search and delegated choice, Mauring (2016) studies a model where one agent searches and a different agent chooses the preferred option, where preferences may diverge. However, she focuses on the optimal stopping policy of the first agent, given that the second agent will choose their preferred option among all that have been revealed. Krähmer and Kováč (2016) study a model of sequential delegated choice. Similarly to us, transfers are not possible and the agent has private ex ante information, which the principal may want to elicit. The agent has private information about the distribution of the state which they learn over time. The principal delegates choice to the agent within a restricted choice set.

Finally, our paper is related to a small literature on single agent search from an unknown distribution. Rothschild (1978) studies an agent searching for the lowest price, but does not know the price distribution. For a Dirichlet distribution, he shows that the optimal search rule is equivalent to the case of a known distribution. Bikhchandani and Sharma (1996) extends the result to a more general setting. We are able to show that these results can be adopted for the optimal pooling contract with threshold rules in the principal agent setting.

### 3 Model

We study a principal-agent model where the principal delegates the search for the cheapest price to an agent.

Let  $F_a(p)$  denote the cumulative distribution function of prices  $p > 0$  in state  $a \in \{H, L\}$ , which has full support, no atoms and is twice differentiable. We assume that prices tend to be higher in the high state. Specifically, the high price distribution first order stochastically dominates the low price distribution:  $F_H(p) \leq F_L(p)$  for all  $p$ .

While the agent knows the state, the principal initially believes that the state is  $H$  with a probability  $\rho_0 \in (0, 1)$  and  $L$  with probability  $(1 - \rho_0)$ . While the search is ongoing, the principal and the agent incur the waiting cost  $c$  each period and the agent obtains one offer, specifically, he draws a price from the distribution  $F_a(p)$ .

The agent receives a fixed salary  $w$  and bears the waiting cost. His payoff after  $t$  periods is thus given by:

$$U = w - ct.$$

The agent must continue the search until the search rule set by the principal allows him to stop. Differently from the agent, the principal cares about the price  $p$  paid for the object. In state  $a$  she assigns a value of  $V_a$  to the object. The principal's payoff in state  $a$  from a price  $p$  after  $t$  periods is thus given by:

$$W_a = V_a - ct - p.$$

Writing  $\mathbb{E}_a[\cdot]$  for the expectation in state  $a$ , we assume  $c \leq V_a - \mathbb{E}_a[p]$ , such that search is efficient for the principal in both states in the absence of information asymmetries.<sup>2</sup> The principal is risk neutral and maximizes her expected payoff.

We assume that the principal can observe the price  $p$  of the offer she eventually accepts. The principal cannot offer any contingent monetary transfer to the agent; she can only propose a search rule. The search rule can depend on  $t$  and  $p$  and specifies under which conditions the agent can stop the search.

The timing of the model is as follows: The principal specifies a menu of search rules, the agent chooses a rule and starts searching.<sup>3</sup> When the requirements of the chosen search rule are met, the agent stops the search and reports a vector of prices  $\mathbf{p}$ . Without loss of generality, the principal buys the object at the minimum price in  $\mathbf{p}$ .

## 4 Symmetric information

Suppose that the principal can observe the state. The principal's problem then reduces to the standard search problem of a single agent.<sup>4</sup> The optimal search rule takes the form of a threshold: In state  $a$  the agent is required to search until he finds a price below a given threshold  $y_a^*$ , which is constant over time. The optimal stopping rule is myopic: It is set as if time ended after the current period. At the optimal threshold, the cost of searching for one more period equals the expected savings from finding a lower price:

$$c = \int_0^{y_a^*} (y_a^* - p) dF_a(p).$$

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<sup>2</sup>Otherwise the principal would prefer to shut down search in the other state and use the first best rule for the other state.

<sup>3</sup>Later, this will be relaxed to allow the agent to start searching before choosing a rule.

<sup>4</sup>For derivations see, e.g., McCall (1970).

**Lemma 1** *If  $F_H$  first order stochastically dominates  $F_L$ , then  $y_H^* \geq y_L^*$ .*

**Proof.** See Appendix.

As soon as he finds a price below the threshold, the agent reports the true price vector and the principal allows the search to stop. The expected search duration in state  $a$  given a threshold  $y$  is given by  $\mathbb{E}_a(t|y) = \frac{1}{F_a(y)}$ . For  $y_H^* \geq y_L^*$ , it follows that  $\mathbb{E}_a(t|y_H^*) \leq \mathbb{E}_a(t|y_L^*)$ . The agent always expects to search less with the first best threshold for state  $H$  than with the first best threshold for state  $L$ , no matter the actual state.

## 5 Asymmetric information

In this section we consider the more interesting case in which the principal does not observe the state. Under asymmetric information the principal cannot simply propose the first best thresholds  $y_H^*, y_L^*$  for each state, because incentive compatibility would be violated. The agent's best response would be to announce the state  $H$  with the higher threshold in order to minimize the expected search duration.

We restrict our attention to threshold rules, which only depend on the minimum price. The search rule could depend on the whole vector of reported prices  $\mathbf{p}$ , however, such a rule would potentially be sensitive to manipulation by the agent. In practice, the principal usually only verifies the minimum reported price at which she buys the object. When the principal does not have the capacity to verify any further prices, a search rule that depends on these would not be robust. Assume that, for a given minimum price, there is some report  $\mathbf{p}$  such that the principal does not buy the object and a different report  $\hat{\mathbf{p}}'$  for which she does. The agent could then always report  $\hat{\mathbf{p}}'$  without being found out. Moreover, it is possible that the agent colludes with the suppliers to inflate prices. In this case, a robust rule must be a threshold rule such that the principal buys the object if the minimum price is below some threshold. Assume instead a search rule which is not a threshold rule, i.e. there are two prices  $p, p'$  with  $p < p'$  such that the principal accepts  $p'$ , but not  $p$ . However, then the agent could inflate the price from  $p$  to  $p'$  and get the principal to buy the object. In conclusion, a search rule which is robust to manipulating non-verified offers takes the form of a sequence of thresholds  $\bar{y} = y_1, y_2, \dots$ . Therefore, we restrict attention to threshold rules of the following form: Let  $y_t$  be the threshold after  $t \in \mathbb{R}^+$  periods.<sup>5</sup> The principal buys the object if the minimum reported price after  $t$  periods is below  $y_t$ .

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<sup>5</sup>When  $t$  is a non-integer number, one can use a random mechanism that imposes  $[t]$  periods with probability one, and an additional search with probability  $t - [t]$ , independently of the outcome found.

In section 5.1 we find the optimal pooling rule, which specifies a common search rule for both states and takes into account that the principal updates her belief about the state over time. In section 5.2 we find a separating search rule which achieves incentive compatibility by imposing a minimum number of offers for state  $H$ . In section 5.3 we investigate under which conditions the principal prefers to propose a separating menu of search rules and when the principal prefers a pooling rule. In section 5.4 we find the optimal separating menu of search rules featuring a minimum number of offers.

## 5.1 Optimal pooling search rule

In this section we derive the optimal pooling rule, with a common threshold for both states. With a pooling rule the principal is not able to distinguish the states before the agent begins the search. However, the principal will update her belief about the state depending on the search duration the agent needs to find an acceptable price. We give a condition such that the optimal pooling search rule prescribes monotonically increasing thresholds, i.e.  $y_t \leq y_{t+1}$ . We denote by  $\rho_t \equiv \rho(t, y_t)$  the principal's posterior belief that the state is  $H$ , given that the agent has not found a price below threshold  $y_t$  after  $t \in \mathbb{N}$  periods. Using Bayesian updating, the posterior is given by:

$$\rho_t = \frac{\rho_0 [1 - F_H(y_t)]^t}{\rho_0 [1 - F_H(y_t)]^t + (1 - \rho_0) [1 - F_L(y_t)]^t}$$

We would like to find the optimal sequence of pooling thresholds  $\{y_t^P\}$  that maximizes the principal's expected payoff, given by

$$W(\{y_t^P\}) = \rho_0 [V_H - c\mathbb{E}_H(t|\{y_t^P\}) - \mathbb{E}_H(p|\{y_t^P\})] + (1 - \rho_0) [V_L - c\mathbb{E}_L(t|\{y_t^P\}) - \mathbb{E}_L(p|\{y_t^P\})].$$

**Proposition 1** *The optimal threshold after  $t$  periods  $y_t^P$  fulfills:*

$$c = \int_0^{y_t^P} (y_t^P - p) [\rho_t F_H(p) + (1 - \rho_t) F_L(p)] dp.$$

**Proof.** With a pooling rule, the principal's problem is equivalent to that of a single agent searching from an unknown distribution without the agency problem. We can thus make use of results from Bikhchandani and Sharma (1996) concerning this setting. For details see the Appendix.

Proposition 1 states that it is optimal to stop at the first price such that the expected saving from one additional search is smaller than the cost. Thus, the optimal threshold

$y_t^P$  is myopic. Since the optimal threshold  $y_t^P$  after  $t$  periods only depends on the previous threshold  $y_{t-1}^P$  and the parameters of the model, the optimal sequence  $\{y_t^P\}$  can be determined in advance, before any offers have been received. Moreover, the optimal threshold after  $t$  periods with uncertainty about the state is identical to the optimal (constant) threshold with a known price distribution,  $\hat{F}_t(p)$ , which is equal to the expected posterior distribution given that the agent does not find a price below the threshold  $y_t^P$  in  $t$  periods:

$$\hat{F}_t(p) = \rho_t F_H(p) + (1 - \rho_t) F_L(p).$$

Therefore, every element of the sequence of optimal thresholds must lie between the first best thresholds for state  $H$  and  $L$ :  $y_L^* \leq y_t^P \leq y_H^*$ .

Next we consider how  $\rho_t$  develops over time. Under the following assumption and with non-decreasing thresholds, the principal becomes increasingly sure that the state is high.

$$\frac{1 - F_H(p_1)}{1 - F_L(p_1)} \leq \frac{1 - F_H(p_2)}{1 - F_L(p_2)} \quad \forall y_L^* \leq p_1 \leq p_2 \leq y_H^*. \quad (\text{A1})$$

Assumption A1 requires the failure probability ratio in the high and low state to be increasing with the threshold. This assumption holds for pairs of many common distributions such as normal distributions, exponential distributions, uniform distributions etc. that display FOSD.

**Lemma 2**  $\rho_t$  monotonically increases in  $t$  with an increasing pooling threshold  $y_t$  if Condition (A1) holds.

**Proof.** See Appendix.

It is more likely that the agent fails to find a price below any given threshold when the state is  $H$  than if the state is  $L$ . If Condition (A1) holds, a failure with a higher threshold is more informative about state  $H$ . In this case the probability that the state is  $H$  increases over time with increasing thresholds.

Lemma 2 shows that  $\rho_t$  increases for increasing thresholds if condition (A1) holds. The optimal threshold increases over time, as long as  $\rho_t$  is increasing. Therefore, the optimal threshold increases over time if condition (A1) holds. As  $\rho_t$  is approaching 1,  $y_t^P$  approaches  $y_H^*$ .

## 5.2 Optimal separating search rule with first best thresholds

In this section we show how the principal can elicit the state from the agent by offering a menu of two different search rules designed for either state. The search rules need to be incentive compatible: Given the realized state, the agent prefers the corresponding search rule and, thus, is willing to report the state truthfully. This can be achieved by imposing a minimum number of offers in the high state. The separating rule then allows the principal to distinguish the states before the agent begins the search.

We consider the search rule that uses the first best thresholds for both states  $y_H^*, y_L^*$ , combined with a minimum number of offers  $k_H, k_L > 0$ . Formally, the thresholds for state  $a$  are:

$$y_{a,n} = \begin{cases} 0 & \text{for } t < k_a \\ y_a^* & \text{for } t \geq k_a. \end{cases}$$

Effectively, the agent is asked to acquire at least  $k_a$  offers. If he can find prices below the threshold  $y_a^*$  among the first  $k_a$  offers, the lowest of these is taken. Otherwise, he has to continue the search for a price below the threshold  $y_a^*$ .

We would like to find the minimum numbers of offers  $k_H, k_L$  that maximize the principal's expected payoff subject to incentive compatibility.

### The Separating Problem

$$\max_{k_H, k_L} W(k_H, y_H, k_L, y_L) = \rho_0 W_H(k_H, y_H) + (1 - \rho_0) W_L(k_L, y_L), \quad (1)$$

$$\text{subject to } \mathbb{E}_L(t|k_L, y_L) \leq \mathbb{E}_L(t|k_H, y_H) \quad (\text{ICL})$$

$$\mathbb{E}_H(t|k_H, y_H) \leq \mathbb{E}_H(t|k_L, y_L), \quad (\text{ICH})$$

where  $W_H = V_H - c\mathbb{E}_H(t|k_H, y_H) - \mathbb{E}_H(p|k_H, y_H)$ ,  $W_L = V_L - c\mathbb{E}_L(t|k_L, y_L) - \mathbb{E}_L(p|k_L, y_L)$  and all thresholds are set to the first best level:  $y_H = y_H^*, y_L = y_L^*$ .

The incentive constraints ensure that the agent prefers to follow the appropriate search rule for the state. Recall that, as long as the principal purchases the object, the agent only cares about minimizing the search duration. ICL states that in state  $L$  the expected search duration with the search rule  $(k_L, y_L^*)$  should be lower than with the rule  $(k_H, y_H^*)$ . ICH states that in state  $H$  the expected search duration with search rule  $(k_H, y_H^*)$  should be lower than with the rule  $(k_L, y_L^*)$ .

If the following assumption holds, a separating equilibrium exists:

$$\frac{1}{F_H(p_1)} - \frac{1}{F_L(p_1)} \geq \frac{1}{F_H(p_2)} - \frac{1}{F_L(p_2)} \quad \forall y_L^* \leq p_1 \leq p_2 \leq y_H^* \quad (\text{A2})$$

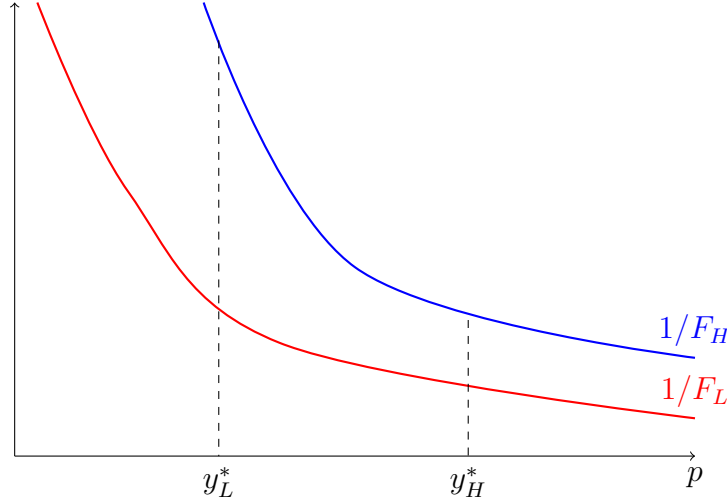


Figure 1: Assumption A2.

Assumption A2 says that the difference between the expected search duration in state  $H$  and  $L$  is decreasing with the threshold. An example where this assumption holds can be seen in Figure 1. This assumption guarantees that imposing a minimum number of searches is not too costly when the true state is  $H$ . Otherwise, it may not be possible to fulfil ICL without violating ICH: The agent could prefer the search rule designed for state  $L$  in either state in order to avoid having to complete a minimum number of offers. As with A1, this assumption holds for pairs of many common distributions such as normal distributions, exponential distributions, uniform distributions etc. that display FOSD.

**Proposition 2** *Given the thresholds  $y_L^*, y_H^*$ , the principal's expected payoff is maximized by setting the minimum number of offers for the low state to  $k_L^* = 0$  and for the high state to  $k_H^*$  which solves*

$$k_H^* = \frac{1}{F_L(y_L^*)} - \frac{[1 - F_L(y_H^*)]^{k_H^*}}{F_L(y_H^*)}.$$

**Proof.** See Appendix.

### 5.3 Comparison of separating and pooling search rules

This section compares the separating rule described above and the optimal pooling rule and gives conditions under which the principal receives a higher payoff from one or the other.

Note that the principal's expected payoffs in state  $L$  and  $H$  are maximized at  $y_L^*$  and  $y_H^*$ , respectively. Therefore, the separating menu  $R^*$  is clearly optimal for the principal conditional on the state being low, since she is setting the optimal threshold  $y_L^*$  with no minimum number of offers:  $W_L(y_L^*) \geq W_L(\{y_t^P\})$ . Therefore, the separating rule is clearly superior conditional on the state being  $L$ . Similarly, once the agent has obtained  $k_H^*$  offers, the separating menu is also optimal for the principal if the state is high: she is setting the optimal threshold  $y_H^*$  and there are no further obligatory offers to be obtained:  $W_H(y_H^*) \geq W_H(\{y_t^P\})$ . The only constellation in which the pooling rule has an advantage over the separating rule is for the high state, before the agent has obtained  $k_H^*$  offers. With the pooling rule, the agent may stop searching if he finds a sufficiently low price. Instead, with the separating rule  $(k_H^*, y_H^*)$  there is no possibility of stopping before  $k_H^*$  offers have been obtained.

Let  $f(k)$  be the difference in expected search duration under the search rule  $(k, y_H^*)$  and the first best rule  $(0, y_H^*)$ . We have

$$f(k) = k - \frac{1 - [1 - F_H(y_H^*)]^k}{F_H(y_H^*)}.$$

Proposition 3 then gives a sufficient condition such that the separating rule generates a higher payoff for the principal than the optimal separating menu:

**Proposition 3** *The optimal separating menu  $R^*$  is preferred to the optimal pooling threshold  $\{y_t^P\}$  if  $cf(k_H^*) \leq W_H(y_H^*) - W_H(\{y_t^P\})$*

**Proof.** See Appendix.

The principal receives a higher payoff from the separating menu conditional on the state being  $L$ . The principal must prefer the separating menu overall if she also receives a higher payoff from the separating menu in state  $H$ . This is guaranteed if the condition in Proposition 3 is fulfilled.

**Proposition 4** *The optimal pooling threshold  $\{y_t^P\}$  is preferred to the optimal separating menu  $R^*$  iff the prior  $\rho_0$  is sufficiently high and  $W_H(\{y_t^P\}) > W_H((k_H^*, y_H^*))$ .*

**Proof.** See Appendix.

The principal receives a higher payoff from the separating menu in state  $L$ . However, it is possible that the principal receives a higher payoff from the pooling threshold in state  $H$ . In order for the principal to prefer the pooling threshold overall, this must be the case and, in addition, the probability of state  $H$  must be high enough.

**Covert searching** While either the separating rule or the pooling threshold could be preferred by the principal, there is a caveat to the implementability of the separating rule. If agents are able to start searching in secret before announcing the state, a separating rule is infeasible. When offered a menu of the form  $((0, y_L), (k_H, y_H))$  with  $y_L < y_H$  and  $k_H > 0$ , the agent would start searching covertly before announcing the state. If he finds a price below  $y_L$  before obtaining  $k_H$  offers, he announces the state to be  $L$  in either state. If he does not, he announces the state to be  $H$  and proceeds to search with the higher threshold  $y_H$ . Effectively, the agent faces the pooling threshold  $\bar{y}'$  with:

$$y'_t = \begin{cases} y_L & \text{for } t < k_H \\ y_H & \text{for } t \geq k_H. \end{cases}$$

However,  $\bar{y}'$  must result in a lower payoff to the principal than the optimal pooling threshold  $\{y_t^P\}$  as characterized in Section 5.1. When the agent, instead, cannot search covertly before announcing the state, either the separating rule or the pooling threshold could be preferred by the principal.

## 5.4 Optimal separating search rule

In Section 5.2 we fixed the thresholds of the separating search rule to the first best levels, which allowed for a simple comparison to the optimal pooling rule. However, without this restriction, it is possible to improve the principal's payoff from a separating rule. In this section we thus characterize the optimal menu of separating search rules in the class of rules with a minimum number of offers. We denote this class of search rules as follows:

$$\mathcal{R} = \{(k_L, y_L), (k_H, y_H) \mid k_a \geq 0, y_a \geq 0, a \in \{H, L\}\} \quad (2)$$

In order to characterize the optimal incentive compatible menu within the class  $\mathcal{R}$ , we would like to find the menu  $((k_L, y_L), (k_H, y_H))$  that solves the Separating Problem (1). Proposition 5 characterizes the optimal menu within the class  $\mathcal{R}$ :

**Proposition 5** *The optimal menu for the principal within the class  $\mathcal{R}$  is  $\hat{R} = \{(0, \hat{y}_L), (\hat{k}_H, \hat{y}_H)\}$ , in which  $\hat{y}_L > y_L^*$ ,  $\hat{y}_H < y_H^*$ , and  $\hat{k}_H > 0$  solves*

$$\hat{k}_H = \frac{1}{F_L(\hat{y}_L)} - \frac{[1 - F_L(\hat{y}_H)]^{\hat{k}_H}}{F_L(\hat{y}_H)}.$$

**Proof.** See Appendix.

For state  $L$ , the optimal separating menu sets a threshold that is greater than the first best threshold  $y_L^*$ . Moreover, the agent does not need to perform a minimum number of offers ( $\hat{k}_L = 0$ ). For state  $H$ , the optimal menu sets a threshold that is smaller than the first best threshold  $y_H^*$ . At the same time, the optimal minimum number of searches  $\hat{k}_H$  is smaller than in the separating rule with first best thresholds.

## 6 Conclusion

This paper provides a theoretical explanation to the practice of imposing a minimum number of offers to agents who are delegated to make a choice on behalf of the principal. Delegation opens the door to problems of moral hazard and adverse selection, which are especially severe when the principal cannot offer monetary incentives to the agent.

The principal can either offer a pooling rule or a separating rule. We characterize the optimal pooling rule, which contains strictly increasing thresholds. This is because the principal becomes increasingly more convinced that the state of the world is high when the agent fails to find a price below a certain threshold. Then, we introduce a separating rule in which the agent in high state has to perform a minimum number of offers, while in both states the first best thresholds are being used. We find conditions under which this separating rule outperforms the optimal pooling rule. Last but not the least, we characterize the optimal separating rule with minimum number of offers. We find that under this rule, the optimal threshold in low state is larger than the first best and the optimal threshold for the high state is smaller than the first best.

In this paper we assume that the principal can verify the true price of the minimum offer without any cost. One can argue that in some applications this can be costly. Moreover, different variations of this verification can be considered, for example verification of all the offers in the reported vector of prices, or verification of a random offer from this vector. Also, one can model the situation where the principal can punish the agent in case she finds out a manipulated reported price. This extension would be in line with the model in Li (2020). They study a principal-agent model with asymmetry information in which the principal wants to allocate an object among agents. They find the optimal mechanism design with costly verification and limited punishment.

Another direction for extension would be the case in which the agent partially covers the expenses. In such scenarios, the agent's and principal's incentives would be more aligned, so the optimal search rules might differ from this paper.

## A Appendix

**Proof of Lemma 1.** Let  $\phi_a(y) \equiv \int_0^y (y-p)dF_a(p)$ . First we show that for every  $y > 0$ ,  $\phi_L(y) \geq \phi_H(y)$ . Using integration by parts we have

$$\phi_a(y) = (y-p)F_a(p) \Big|_0^y + \int_0^y F_a(p) dp = \int_0^y F_a(p) dp$$

Since  $F_H$  first order stochastically dominates  $F_L$ , for every  $y > 0$  we have

$$\int_0^y F_H(p) dp \leq \int_0^y F_L(p) dp$$

Therefore,

$$\phi_L(y) \geq \phi_H(y) \quad \forall y.$$

We know that at the optimal thresholds  $y_H^*$  and  $y_L^*$  we have  $\phi_H(y_H^*) = \phi_L(y_L^*) = c$ . As  $\phi_L(y) \geq \phi_H(y)$  for every  $y > 0$  and  $\phi_a(y)$  is increasing in  $y$ , we can conclude that  $y_H^* \geq y_L^*$ .  $\square$

**Proof of Proposition 1.** Let  $\mathbb{E}[F](p) \equiv \rho_0 F_H(p) + (1-\rho_0)F_L(p)$  denote the expected price distribution from the perspective of the principal, given her prior belief  $\rho_0$ . The posterior price distribution after  $t$  periods with thresholds  $y_1, \dots, y_t$  is denoted by  $\mathbb{E}[F|y_1, \dots, y_t](p) \equiv \rho_t F_H(p) + (1-\rho_t)F_L(p)$ .

Bikhchandani and Sharma (1996) show that the optimal stopping rule is myopic when the following assumption is fulfilled for all  $t$  and all observations  $y_1, \dots, y_t$ <sup>6</sup>:

$$\mathbb{E}[F|y_1, \dots, y_t](p) \leq \mathbb{E}[F|y_1, \dots, y_{t-1}](p) \leq \dots \leq \mathbb{E}[F](p) \quad \forall p < \min(y_1, \dots, y_t). \quad (3)$$

Since we have  $\rho_t < \rho_{t-1}$  and  $F_H(p) < F_L(p) \forall p$  we can show that Condition (3) holds in

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<sup>6</sup>Bikhchandani and Sharma (1996) study optimal search from an unknown distribution. This is equivalent to our setting, since the agent is willing to search in both states and in every period, given the thresholds  $y_1, \dots, y_t$ . Moreover, they include the possibility of right-censored observations, i.e., it can only be observed that the price is greater than a particular level. This would be equivalent to our setting, where the principal can only infer with certainty that the minimum price the agent has found after  $t$  periods is higher than the threshold  $y_t$ .

our setting. For all  $k$  and for all thresholds  $y_1, \dots, y_t$  we have:

$$\begin{aligned}
& \mathbb{E}[F|y_1, \dots, y_t](p) = \rho_t F_H(p) + (1 - \rho_t) F_L(p) \\
& \leq \mathbb{E}[F|y_1, \dots, y_{t-1}](p) = \rho_{t-1} F_H(p) + (1 - \rho_{t-1}) F_L(p) \\
& \leq \dots \\
& \leq \mathbb{E}[F](p) = \rho_0 F_H(p) + (1 - \rho_0) F_L(p) \quad \forall p
\end{aligned}$$

Therefore, the optimal stopping rule is myopic. Specifically, Bikhchandani and Sharma (1996) show that, when condition (3), holds it is optimal to stop at the first price such that the expected saving from a further search is smaller than  $c$ . The optimal threshold  $y_t^P$  then fulfills the following condition:

$$\begin{aligned}
c &= \int_0^{y_t^P} (y_t^P - p) \mathbb{E}[F|y_t^P, t](p) dp \\
&= \int_0^{y_t^P} (y_t^P - p) [\rho_t F_H(p) + (1 - \rho_t) F_L(p)] dp.
\end{aligned}$$

□

## Proof of Lemma 2.

We want to show that Assumption A1 implies  $\rho_t \leq \rho_{t+1}$  for all  $t \geq 1$ . We have

$$\rho_t = \frac{\rho_0 [1 - F_H(y_t)]^t}{\rho_0 [1 - F_H(y_t)]^t + (1 - \rho_0) [1 - F_L(y_t)]^t}$$

and

$$\rho_{t+1} = \frac{\rho_0 [1 - F_H(y_{t+1})]^{t+1}}{\rho_0 [1 - F_H(y_{t+1})]^{t+1} + (1 - \rho_0) [1 - F_L(y_{t+1})]^{t+1}}.$$

Thus we can write  $\rho_{t+1} = h_t \rho_t$ .

$$\begin{aligned}
h_t &= \\
&= \frac{[1 - F_H(y_{t+1})]^{t+1}}{[1 - F_H(y_t)]^t} \frac{\rho_0 [1 - F_H(y_t)]^t + (1 - \rho_0) [1 - F_L(y_t)]^t}{\rho_0 [1 - F_H(y_{t+1})]^{t+1} + (1 - \rho_0) [1 - F_L(y_{t+1})]^{t+1}}.
\end{aligned}$$

If  $h_t \geq 1$  then  $\rho_t \leq \rho_{t+1}$  for all  $t \geq 1$ . Finally, we show that  $\frac{1 - F_H(y_{t+1})}{1 - F_L(y_{t+1})} \geq \frac{1 - F_H(y_t)}{1 - F_L(y_t)}$  implies

$h_t \geq 1$  for all  $t \geq 1$ :

$$\begin{aligned} \frac{1 - F_H(y_{t+1})}{1 - F_L(y_{t+1})} &\geq \frac{1 - F_H(y_t)}{1 - F_L(y_t)} \\ \Leftrightarrow \frac{[1 - F_L(y_{t+1})]^t}{[1 - F_H(y_{t+1})]^t} &\leq \frac{[1 - F_L(y_t)]^t}{[1 - F_H(y_t)]^t} \end{aligned}$$

Since we have  $\frac{1 - F_L(y_{t+1})}{1 - F_H(y_{t+1})} \leq 1$ , this implies:

$$\begin{aligned} &\Rightarrow \frac{[1 - F_L(y_{t+1})]^{t+1}}{[1 - F_H(y_{t+1})]^{t+1}} \leq \frac{[1 - F_L(y_t)]^t}{[1 - F_H(y_t)]^t} \\ &\Leftrightarrow (1 - \rho_0) \frac{[1 - F_L(y_{t+1})]^{t+1}}{[1 - F_H(y_{t+1})]^{t+1}} \leq (1 - \rho_0) \frac{[1 - F_L(y_t)]^t}{[1 - F_H(y_t)]^t} \\ &\Leftrightarrow \rho_0 + (1 - \rho_0) \frac{[1 - F_L(y_{t+1})]^{t+1}}{[1 - F_H(y_{t+1})]^{t+1}} \leq \rho_0 + (1 - \rho_0) \frac{[1 - F_L(y_t)]^t}{[1 - F_H(y_t)]^t} \\ &\Leftrightarrow \rho_0 \frac{[1 - F_H(y_{t+1})]^{t+1}}{[1 - F_H(y_{t+1})]^{t+1}} + (1 - \rho_0) \frac{[1 - F_L(y_{t+1})]^{t+1}}{[1 - F_H(y_{t+1})]^{t+1}} \\ &\quad \leq \rho_0 \frac{[1 - F_H(y_t)]^t}{[1 - F_H(y_t)]^t} + (1 - \rho_0) \frac{[1 - F_L(y_t)]^t}{[1 - F_H(y_t)]^t} \\ &\Leftrightarrow \frac{\rho_0 [1 - F_H(y_{t+1})]^{t+1} + (1 - \rho_0) [1 - F_L(y_{t+1})]^{t+1}}{[1 - F_H(y_{t+1})]^{t+1}} \\ &\quad \leq \frac{\rho_0 [1 - F_H(y_t)]^t + (1 - \rho_0) [1 - F_L(y_t)]^t}{[1 - F_H(y_t)]^t} \\ &\Leftrightarrow \frac{[1 - F_H(y_{t+1})]^{t+1}}{[1 - F_H(y_t)]^t} \frac{\rho_0 [1 - F_H(y_t)]^t + (1 - \rho_0) [1 - F_L(y_t)]^t}{\rho_0 [1 - F_H(y_{t+1})]^{t+1} + (1 - \rho_0) [1 - F_L(y_{t+1})]^{t+1}} \geq 1 \\ &\Leftrightarrow h_t \geq 1. \end{aligned}$$

□

## Proof of Proposition 2.

First, we find the minimum number of offers  $k_H^*, k_L^*$  that maximize the principal's expected payoff subject to the incentive constraint (ICL). Then we show that, for the resulting search rules  $(k_H^*, y_H^*)$  and  $(k_L^*, y_L^*)$  assumption A2 ensures that the incentive constraint ICH is also fulfilled.

$$\begin{aligned}
& \max_{k_H, k_L} W(k_H, y_H^*, k_L, y_L^*) = \\
& \rho_0 (V_H - c\mathbb{E}_H(t|k_H, y_H^*) - \mathbb{E}_H(p|k_H, y_H^*)) + (1 - \rho_0) (V_L - c\mathbb{E}_L(t|y_L^*) - \mathbb{E}_L(p|y_L^*)) \\
& \text{s.t. } \mathbb{E}_L(t|k_L, y_L^*) \leq \mathbb{E}_L(t|k_H, y_H^*) \quad \text{ICL.}
\end{aligned}$$

As  $W_a(k_a, y_a^*)$  is decreasing in  $k_a$  it is optimal to set  $k_a$  as small as the incentive constraint allows.

The expected search duration with rule  $(k_b, y_b)$  when the state is  $a$  is given by:

$$\mathbb{E}_a(t|k_b, y_b) = k_b + \frac{[1 - F_a(y_b)]^{k_b}}{F_a(y_b)}.$$

ICL then becomes

$$k_L + \frac{[1 - F_L(y_L)]^{k_L}}{F_L(y_L)} \leq k_H + \frac{[1 - F_L(y_H)]^{k_H}}{F_L(y_H)}.$$

As the LHS increases in  $k_L$ , ICL becomes easier to fulfil the smaller  $k_L$ . Therefore it is optimal to set  $k_L^* = 0$ . Thus, ICL becomes:

$$\frac{1}{F_L(y_L)} \leq k_H + \frac{[1 - F_L(y_H)]^{k_H}}{F_L(y_H)}. \quad (4)$$

Note that, clearly  $k_H = 0$  does not satisfy ICL, so we must have  $k_H > 0$ . As the RHS increases in  $k_H$ , it is optimal to set  $k_H^*$  such that Equation ICL is satisfied with equality, given thresholds  $y_H^*$  and  $y_L^*$ :

$$k_H^* = \frac{1}{F_L(y_L^*)} - \frac{[1 - F_L(y_H^*)]^{k_H^*}}{F_L(y_H^*)}.$$

Finally, we show that for the resulting search rules  $(k_H^*, y_H^*)$  and  $(k_L^*, y_L^*)$  assumption A2 implies that the incentive constraint ICH is fulfilled.

$$\begin{aligned}
& \frac{1}{F_H(y_L^*)} - \frac{1}{F_L(y_L^*)} \geq \frac{1}{F_H(y_H^*)} - \frac{1}{F_L(y_H^*)} \\
\Rightarrow & \frac{1}{F_H(y_L^*)} - \frac{1}{F_L(y_L^*)} \geq \frac{1}{F_H(y_H^*)} - \frac{1}{F_L(y_H^*)} \geq \frac{[1 - F_H(y_H^*)]^{k_H}}{F_H(y_H^*)} - \frac{[1 - F_L(y_H^*)]^{k_H}}{F_L(y_H^*)} \\
\Rightarrow & \frac{1}{F_L(y_L^*)} - \frac{[1 - F_L(y_H^*)]^{k_H}}{F_L(y_H^*)} \leq \frac{1}{F_H(y_L^*)} - \frac{[1 - F_H(y_H^*)]^{k_H}}{F_H(y_H^*)} \\
\Rightarrow & \mathbb{E}_H(t|k_H, y_H^*) \leq \mathbb{E}_H(t|0, y_L^*) \quad \forall k_H > 0.
\end{aligned}$$

□

**Proof of Proposition 3.** The principal's expected payoff under the common threshold rule  $\{y_t^P\}$  is given by

$$W(\{y_t^P\}) = \rho W_H(\{y_t^P\}) + (1 - \rho) W_L(\{y_t^P\}).$$

Let  $R^*$  stand for the separating menu  $((0, y_L^*), (k_H^*, y_H^*))$ . The principal's expected payoff given the menu  $R^*$  is then given by

$$W(R^*) = \rho W_H(k_H^*, y_H^*) + (1 - \rho) W_L(y_L^*).$$

Clearly,  $W_L(y_L^*) \geq W_L(\{y_t^P\})$ . We also know that the expected price in state  $H$  with search rule  $(k_H^*, y_H^*)$  is lower than with the first-best threshold  $y_H^*$  without a minimum number of offers.<sup>7</sup>

Now, assume  $cf(k_H^*) \leq W_H(y_H^*) - W_H(\{y_t^P\})$ , then

$$\begin{aligned}
& c[\mathbb{E}_H(k|(k_H^*, y_H^*)) - \mathbb{E}_H(k|y_H^*)] \leq W_H(y_H^*) - W_H(\{y_t^P\}) \\
\Leftrightarrow & c\mathbb{E}_H(k|(k_H^*, y_H^*)) - c\mathbb{E}_H(k|y_H^*) \leq V_H - c\mathbb{E}_H(k|y_H^*) - \mathbb{E}_H(p|y_H^*) - W_H(\{y_t^P\})
\end{aligned}$$

Since we have  $\mathbb{E}_H(p|y_H^*) \geq \mathbb{E}_H(p|(k_H^*, y_H^*))$  this implies:

$$\begin{aligned}
\Rightarrow & W_H(\{y_t^P\}) \leq V_H - \mathbb{E}_H(p|y_H^*) - c\mathbb{E}_H(k|(k_H^*, y_H^*)) \\
& \leq V_H - \mathbb{E}_H(p|(k_H^*, y_H^*)) - c\mathbb{E}_H(k|(k_H^*, y_H^*)) \\
& = W_H(R^*)
\end{aligned}$$

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<sup>7</sup>This is because with  $(k_H^*, y_H^*)$  there is a possibility that the agent finds more than one price below  $y_H^*$  before completing the mandatory search duration  $k_H^*$ .

This shows that  $cf(k_H^*) \leq W_H(y_H^*) - W_H(\{y_t^P\})$  is a sufficient condition such that the principal's expected profit under the separating menu  $R^*$  is higher than under the pooling threshold  $\{y_t^P\}$ .  $\square$

**Proof of Proposition 4.** The optimal pooling threshold  $\{y_t^P\}$  is preferred to the optimal separating menu  $R$  if the following holds:

$$\begin{aligned} W(\{y_t^P\}) &\geq W(R^*) \\ \Leftrightarrow \rho_0 W_H(\{y_t^P\}) + (1 - \rho_0) W_L(\{y_t^P\}) &\geq \rho_0 W_H(R^*) + (1 - \rho_0) W_L(R^*) \\ \Leftrightarrow \rho_0 [W_H(\{y_t^P\}) - W_H(R^*)] &\geq (1 - \rho_0) [W_L(R^*) - W_L(\{y_t^P\})] \end{aligned}$$

If  $[W_H(\{y_t^P\}) - W_H(R^*)] > 0$ , this is equivalent to:

$$\rho_0 \geq \frac{W_L(R^*) - W_L(\{y_t^P\})}{W_L(R^*) - W_L(\{y_t^P\}) + W_H(\{y_t^P\}) - W_H(R^*)}$$

$\square$

**Lemma 3** *Suppose there is only one state and the principal offers a search rule  $(k, y)$ , with  $k > 0$  exogenously fixed. Then it is optimal for the principal to offer the rule  $(k, y^*)$  in which  $y^*$  is the first best threshold.*

**Proof.** Suppose the agent has already searched  $k$  times. Further suppose the minimum price he has found is higher than  $y^*$ . The principal can then either buy the good at that price or ask the agent to continue to search for a price lower than  $y^*$ . Clearly, the principal's expected payoff is higher in the latter case. Suppose now that the agent has found a price  $\tilde{p} \leq y^*$ . The principal's payoff if she buys the good at price  $\tilde{p}$  is higher than the expected payoff if the agent continues to search. Therefore the optimal price threshold is equal to  $y^*$ .  $\square$

**Proof of Proposition 5.** We would like to find the menu  $\{(\hat{k}_L, \hat{y}_L), (\hat{k}_H, \hat{y}_H)\}$  that maximizes the principal's expected payoff subject to incentive constraints ICL and ICH. We know that when there are no incentive compatibility constraints (ICCs), it is optimal to perform an extra search if and only if the expected saving in price is larger than the search cost. Since the use of a threshold is always more efficient than the use of a minimum number of offers,  $\hat{k}_L$  and  $\hat{k}_H$  should be set as small as the constraints allow. Thus it is optimal to set  $k_L = 0$  for any given expected search duration that needs to be achieved. Thus ICL

becomes:

$$\frac{1}{F_L(y_L)} \leq k_H + \frac{[1 - F_L(y_H)]^{k_H}}{F_L(y_H)} \quad (5)$$

We first solve the Separating Problem (1), subject only to the constraint ICL. At the end of the proof we then show that Assumption A2 implies that ICH is satisfied for  $k_L = 0$ ,  $k_H = \hat{k}_H$ ,  $y_L = \hat{y}_L$ , and  $y_H = \hat{y}_H$ .

$$\begin{aligned} \max_{k_H, y_H, y_L} W(k_H, y_H, y_L) = \\ \rho_0 (V_H - c\mathbb{E}_H(t|k_H, y_H) - \mathbb{E}_H(p|k_H, y_H)) + (1 - \rho_0) (V_L - c\mathbb{E}_L(t|y_L) - \mathbb{E}_L(p|y_L)) \\ \text{s.t. } \mathbb{E}_L(t|y_L) \leq \mathbb{E}_L(t|k_H, y_H). \end{aligned}$$

The Lagrangian is given by

$$\begin{aligned} \mathcal{L} = & \rho_0 (V_H - c\mathbb{E}_H(t|k_H, y_H) - \mathbb{E}_H(p|k_H, y_H)) + (1 - \rho_0) (V_L - c\mathbb{E}_L(t|y_L) - \mathbb{E}_L(p|y_L)) \\ & - \lambda (\mathbb{E}_L(t|y_L) - \mathbb{E}_L(t|k_H, y_H)) \end{aligned}$$

The complementary slackness conditions are:  $\lambda (\mathbb{E}_L(t|y_L) - \mathbb{E}_L(t|k_H, y_H)) = 0$  and  $\lambda \geq 0$ . We know that ICL will bind, thus  $\mathbb{E}_L(t|y_L) = \mathbb{E}_L(t|k_H, y_H)$  and  $\lambda > 0$ .

The first-order condition for  $y_L$  is:

$$\begin{aligned} \frac{\partial \mathcal{L}}{\partial y_L} = & -(1 - \rho_0)c \frac{\partial \mathbb{E}_L(t|\hat{y}_L)}{\partial y_L} - (1 - \rho_0) \frac{\partial \mathbb{E}_L(p|\hat{y}_L)}{\partial y_L} - \lambda \frac{\partial \mathbb{E}_L(t|\hat{y}_L)}{\partial y_L} = 0 \\ \Rightarrow & -c \frac{\partial \mathbb{E}_L(t|\hat{y}_L)}{\partial y_L} - \frac{\partial \mathbb{E}_L(p|\hat{y}_L)}{\partial y_L} = \frac{\lambda}{1 - \rho_0} \frac{\partial \mathbb{E}_L(t|\hat{y}_L)}{\partial y_L}. \end{aligned}$$

We have  $c \frac{\partial \mathbb{E}_L(t|y_L)}{\partial y_L} - \frac{\partial \mathbb{E}_L(p|y_L)}{\partial y_L} = \frac{\partial W_L(y_L)}{\partial y_L}$ . We know  $\frac{\partial \mathbb{E}_L(t|y_L)}{\partial y_L} < 0$ ,  $\frac{\partial \mathbb{E}_L(p|y_L)}{\partial y_L} > 0$ .

Moreover, we know  $\lambda > 0$  and  $(1 - \rho_0) > 0$ . This implies  $\frac{\partial W_L}{\partial y_L}(\hat{y}_L) < 0$ . Since  $W_L(y_L)$  is maximized at  $y_L = y_L^*$ ,  $W_L$  increases for  $y_L < y_L^*$  and decreases for  $y_L > y_L^*$ . Therefore, it must be that  $\hat{y}_L > y_L^*$ .

The optimal threshold in state  $L$  is higher than the first best threshold. This means that it is optimal to stop searching when the expected saving in price is still greater than the cost of a search. The decrease in search cost is smaller than the increase in price as the threshold increases.

The first-order condition for  $y_H$  is:

$$\begin{aligned}\frac{\partial \mathcal{L}}{\partial y_H} &= -\rho_0 c \frac{\partial \mathbb{E}_H(t|\hat{k}_H, \hat{y}_H)}{\partial y_H} - \rho_0 \frac{\partial \mathbb{E}_H(p|\hat{k}_H, \hat{y}_H)}{\partial y_H} + \lambda \frac{\partial \mathbb{E}_L(t|\hat{k}_H, \hat{y}_H)}{\partial y_H} = 0 \\ \Rightarrow -c \frac{\partial \mathbb{E}_H(t|\hat{k}_H, \hat{y}_H)}{\partial y_H} - \frac{\partial \mathbb{E}_H(p|\hat{k}_H, \hat{y}_H)}{\partial y_H} &= -\frac{\lambda}{\rho_0} \frac{\partial \mathbb{E}_L(t|\hat{k}_H, \hat{y}_H)}{\partial y_H}.\end{aligned}$$

We have  $-c \frac{\partial \mathbb{E}_H(t|k_H, y_H)}{\partial y_H} - \frac{\partial \mathbb{E}_H(p|k_H, y_H)}{\partial y_H} = \frac{\partial W_H(k_H, y_H)}{\partial y_H}$ . We know  $\frac{\partial \mathbb{E}_H(t|k_H, y_H)}{\partial y_H} < 0$ ,  $\frac{\partial \mathbb{E}_H(p|k_H, y_H)}{\partial y_H} > 0$ . Moreover, we know  $\lambda > 0$  and  $\rho_0 > 0$ . This implies  $\frac{\partial W_H}{\partial y_H}(\hat{k}_H, \hat{y}_H) > 0$ . Furthermore, we know that  $\frac{\partial W_H(k_H, y_H)}{\partial y_H}$  is maximized at  $y_H^*$  for  $k_H = 0$ . Using lemma 3, we can infer that the same holds for any  $k_H > 0$ . Therefore,  $W_H$  increases for  $y < y_H^*$  and decreases for  $y > y_H^*$ . Thus, it must be that  $\hat{y}_H < y_H^*$ .

The optimal threshold in state  $H$  is lower than the first best threshold. This means that it is optimal to keep searching, even when the cost of a search is greater than the expected saving in price. The decrease in search cost is larger than the increase in price as the threshold increases.

Finally, we show that Assumption A2 implies that ICH is satisfied for the menu  $\{(0, \hat{y}_L), (\hat{k}_H, \hat{y}_H)\}$ . Clearly,  $\hat{y}_L < \hat{y}_H$ , otherwise a common threshold without a minimum number of offers would be optimal for the principal.

From Assumption A2 we get the following result:

$$\begin{aligned}\frac{1}{F_H(\hat{y}_L)} - \frac{1}{F_L(\hat{y}_L)} &\geq \frac{1}{F_H(\hat{y}_H)} - \frac{1}{F_L(\hat{y}_H)} \\ \Rightarrow \frac{1}{F_H(\hat{y}_L)} - \frac{1}{F_L(\hat{y}_L)} &\geq \frac{1}{F_H(\hat{y}_H)} - \frac{1}{F_L(\hat{y}_H)} \geq \frac{[1 - F_H(\hat{y}_H)]^{\hat{k}_H}}{F_H(\hat{y}_H)} - \frac{[1 - F_L(\hat{y}_H)]^{\hat{k}_H}}{F_L(\hat{y}_H)} \\ \Rightarrow \frac{1}{F_L(\hat{y}_L)} - \frac{[1 - F_L(\hat{y}_H)]^{\hat{k}_H}}{F_L(\hat{y}_H)} &\leq \frac{1}{F_H(\hat{y}_L)} - \frac{[1 - F_H(\hat{y}_H)]^{\hat{k}_H}}{F_H(\hat{y}_H)} \\ \Rightarrow \hat{k}_H &\leq \frac{1}{F_H(\hat{y}_L)} - \frac{[1 - F_H(\hat{y}_H)]^{\hat{k}_H}}{F_H(\hat{y}_H)} \\ \Rightarrow \hat{k}_H + \frac{[1 - F_H(\hat{y}_H)]^{\hat{k}_H}}{F_H(\hat{y}_H)} &\leq \frac{1}{F_H(\hat{y}_L)} \\ \Rightarrow \mathbb{E}_H(t|\hat{k}_H, \hat{y}_H) &\leq \mathbb{E}_H(t|0, \hat{y}_L).\end{aligned}$$

□

**Example 1:** Assume that in state  $L$  the set of prices is  $L = \{5, 10, 20\}$ , with probability distribution  $(\frac{1}{3}, \frac{1}{3}, \frac{1}{3})$  and in state  $H$  the price set is  $H = \{20, 40, 60\}$  with probability distribution  $(\frac{1}{10}, \frac{1}{10}, \frac{8}{10})$ . The value of the object is 25 in state  $L$  and 100 in state  $H$ . The waiting cost is  $c = 2$ . Also, assume that the state is  $L$  with probability  $\frac{2}{3}$  and  $H$  with probability  $\frac{1}{3}$ . It is easy to check that the first best thresholds are  $y_L^* = 10$  and  $y_H^* = 20$ . In state  $L$ , the resulting expected search duration is 1.5 and the expected price is 7.5. In state  $H$ , the resulting expected search duration in state  $H$  is 10 and the expected price is 20. The principal's expected first best payoff is 29.666.

When the principal does not observe the state, the first best thresholds  $y_L^* = 10$  and  $y_H^* = 20$  violate the incentive compatibility condition. This is because in state  $L$ , the agent would prefer to announce state  $H$  to get a threshold of 20, which reduces the search duration he has to perform to 1. The principal's optimal pooling rule sets a threshold of 10 for the first search and 20 after that, i.e.  $\{y_t\} = (10, 20, 20, \dots)$ . The expected search duration in state  $a \in \{L, H\}$  is

$$1 + \frac{1 - F_a(10)}{F_a(20)}.$$

This implies that expected search duration is  $\frac{4}{3}$  in state  $L$  and 11 in state  $H$ . The expected price in state  $H$  is clearly 20. In state  $L$  it is derived as follows: If the agent finds a price below 10 in the first search the price is either 5 or 10 (each with probability  $\frac{1}{2}$ ), otherwise the price will be either 5, 10, or 20 (each with probability  $\frac{1}{3}$ ), therefore we have

$$F_L(10) \left( \frac{1}{2} \cdot 5 + \frac{1}{2} \cdot 10 \right) + (1 - F_L(10)) \left( \frac{1}{3} \cdot 5 + \frac{1}{3} \cdot 10 + \frac{1}{3} \cdot 20 \right) = \frac{5}{3} + \frac{10}{3} + \frac{5}{9} + \frac{10}{9} + \frac{20}{9} = \frac{80}{9}.$$

The resulting payoff is

$$\frac{2}{3} \left( 25 - \frac{4}{3}(2) - \frac{80}{9} \right) + \frac{1}{3} (100 - 11(2) - 20) = \left( \frac{2}{3} \right) \left( \frac{121}{9} \right) + \left( \frac{1}{3} \right) (58) = \frac{242 + 522}{27} \approx 28.286.$$

Now, consider the separating menu  $\hat{R} = (10, (2, 20))$ . The rule for state  $L$  sets a threshold of  $y_L^* = 10$  and the rule for state  $H$  sets a minimum of 2 offers and a threshold of  $y_H^* = 20$ . This menu is clearly incentive compatible. The expected search duration in state  $H$  is  $2 + (1 - \frac{1}{10})^2(10) = 10.1$ .

The principal's expected payoff is

$$\frac{2}{3} \left( 25 - (1.5)(2) - \frac{15}{2} \right) + \frac{1}{3} (100 - (10.1)2 - 20) = \left( \frac{2}{3} \right) \left( \frac{29}{2} \right) + \left( \frac{1}{3} \right) (59.8) = \frac{88.8}{3} = 29.6$$

This is higher than the expected payoff of the principal with the optimal pooling threshold.

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