Dear Customer,

Important information regarding fire safety at Waverley House

As you may be aware, the UK Government has been testing different types of building cladding to understand how fire retardant it is following a major fire in a high-rise accommodation block in London earlier this year.

Waverley House had a small amount of cladding - covering less than 20% of the exterior of the building - made of Aluminium Composite Material, which is being removed as a safety precaution. Following the results of the government tests, it has become clear the fire retardant properties of this cladding do not meet the high standards we would expect, or had anticipated upon installation. This work is due to be completed by the time you move in.

Avon Fire & Rescue Service has confirmed that following the removal of this cladding and given the extensive fire safety measures we have in place, they consider Waverley House safe for occupation by students in the 2017-18 academic year.

This means you will be able to stay with us in Waverley House as planned for the 2017/18 academic year.

We want to reassure you that your safety while living with us is our first concern. We have robust fire safety systems and procedures in place at Waverley House. For your information, we have outlined these below:

- A Fire Risk Assessment was completed in July 2017 by accredited fire risk assessors who are members of the Institution of Fire Engineers
- We have robust Fire Life safety systems at the building, which include: Fire alarm systems, dry risers, manual smoke ventilation, automatic smoke ventilation, emergency lighting and firefighting equipment
- We have a team of staff available 24/7 who are fully trained to carry out fire investigations and full building evacuations, including the operation of the Life Safety Systems
- Our staff complete at least two full tours of the property per day to check that escape routes are clear and fire doors fully functional
- We conduct regular and thorough servicing and inspections of our fire life safety systems
- We complete full building evacuations on a three monthly basis

In the meantime, if you have any concerns or questions about the removal of cladding at Waverley House you can call our dedicated customer information line: 0117 302 7254 or email safetyqueries@unitestudents.com

We look forward to meeting you in September.

Unite Students